

SIMON COMMUNITY (GALWAY)

(A company not having a share capital and limited by guarantee)

Annual Report

Financial year ended 31st December 2020

Prepared by:

Candor Chartered Accountants Limited
Chartered Accountants and Statutory Audit Firm
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Galway

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DIRECTORS AND OTHER INFORMATION

Charity number

Directors - Non-executive

Maureen Lynch (Chairperson)

Henry Cleary Edelle Lawson Stephen Mackey Dervil O'Reilly Patrick Medley Paul Shelly

Lorna Cahill Lucy Joyce

Pat Winters (resigned 25th January 2021) Billy Ownes (appointed 29th March 2021) Company number

144699

20018962

Revenue charity number

CHY 8007

Auditors

Candor Chartered Accountants Limited

Harris House IDA Business Park Tuam Road Galway

Company secretary

Lorna Cahill

Treasurer/Financial Controller

Theresa Hendley

Bankers

Allied Irish Bank, Lynch's Castle, Galway Permanent TSB, Eyre Square, Galway Bank of Ireland, Mainguard Street, Galway Bank of Ireland, Eyre Square, Galway

Chief Executive

Karen Golden

Registered office

11 Mulvoy Commercial Centre Sean Mulvoy Road Galway Solicitors

O'Carroll & Co. 19a Merchants Road

Galway

The directors present their report and the audited financial statements of Simon Community (Galway) for the year ended 31st December 2020. We have clearly defined aims, objectives and values which are core to how we operate.

Galway Simon's vision is a community where everyone lives in a place they call home.

Mission

- Play a constructive role in finding solutions for people who are homeless or at risk of being homeless, through prevention services, providing access to housing, and providing health and wellbeing services.
- Provide holistic support by collaborating with statutory and voluntary agencies, friends, supporters and the wider community to combat homelessness.
- Work towards eliminating homelessness through advocacy, education and campaigning.

Values

- Compassion: truly caring is at the forefront of who we are. We demonstrate solidarity with our clients, with a willingness to help carry the burden.
- Competence: our staff are skilled, professional and flexible, providing innovative approaches to resolving issues, resulting in
 positive outcomes for clients.
- Client-centred support: ensuring the client is at centre of all we do. Listening to clients' needs and situations and offering support accordingly, always with respect.
- Commitment: a strong commitment to our ethos and our clients within our work, adopting a 'whatever it takes' approach.
- Community: creating a community and support which allows clients to feel a sense of belonging in which they can thrive. Our stakeholders, clients, staff, volunteers, board of directors, funders, donors and the wider public who support us are central to our community.
- Collaboration: the organisation actively works to establish and maintain trust and co-operative working relationships between
 multiple stakeholders, with honesty, integrity and complete transparency.

Ethos

Simon Community (Galway) is first and foremost a community. The client is at the heart of what we do and will remain at the heart of what we do, despite increasing demands and ever-changing challenges. We recognise that where people have been displaced, excluded and have had significant traumas in their lives, they face more obstacles and may have difficulties navigating their own paths. We create purposeful relationships with clients, working together to find the solutions that most appropriately meet their needs. Every client and situation is different and we endeavour to be accepting, compassionate and extremely resourceful in our work. We build relationships and trust with our clients, demonstrate belief in them, commit to being there for them for as long as it takes, and sometimes just as importantly, ensure they know that. Within Simon Community (Galway) there is a commitment to providing people with the help they need when they need it; we make every effort to overcome the obstacles that our clients are faced with, always with humanity and proficiency.

Legal status and organisational structure

Simon Community (Galway) began providing services in the city in 1979 and in the intervening years has provided a wide range of care, accommodation and advocacy services to people who are homeless or at risk of becoming homeless.

The organisation is a registered charity, a company limited by guarantee without a share capital and was incorporated on 12th January 1989. The charity trades under the name Galway Simon Community. The objectives of the company are charitable in nature with established charitable status. The charity has been granted charitable tax status under Sections 207 and 208 of the Taxes Consolidation Act 1997, Charity No CHY 8007 and is registered with the Charities Regulatory Authority.

The charity was established under a constitution which established the objects and powers of the charitable company and is governed under its constitution and managed by a board of directors. All income is applied solely towards the promotion of the charitable objectives of the company.

The financial statements have been prepared in accordance with the Companies Act 2014 and FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' issued by the Financial Reporting Council as modified by the Statement of Recommended Practice 'Accounting and Reporting by Charities', which has replaced previous general accounting practice ('GAAP') used in Ireland and the UK. Charities SORP (FRS 102) is not currently obligatory under the Irish Charities Act, 2009. The Charity Commission for England and Wales is recognised by the UK Accounting Standards Board (ASB) as the appropriate body to issue SORPs for the charity sector in the UK, and the Charities SORP (FRS 102) has therefore been recognised as best practice for financial reporting by charities in Ireland.

The day to day management of the charity for the year ended 31 December 2020 was directed by the following key management personnel:

Karen Golden, Chief Executive Noreen Glennon, Treasurer/Financial Controller (Jan to Oct 2020)

Theresa Hendley, Treasurer/Financial Controller (Nov to Dec 2020) Karen Feeney, Head of Client Services

Deirdre Treacy, Fundraising Manager (Resigned September 2020) Geraldine Grady, Human Resources Manager

Oliver McGrath, Property Manager

Details of the external advisors engaged by the charity are listed on page 3.

The charity has a total of 10 non-executive directors drawn from diverse backgrounds who bring to board deliberations their significant life experience, business and decision-making skills achieved in their respective fields.

The board of directors meet on a monthly basis and are responsible for the strategic direction of the charity. There is clear division of responsibility with the board retaining control of major decisions under a formal schedule of matters reserved to the board for decision. The Services, Quality and Safety Subcommittee; Finance and Governance Subcommittee; Property Subcommittee; Fundraising and Marketing Communications Subcommittee and HR Subcommittee held meetings in line with their Terms of Reference during the year. The Chief Executive is responsible for the efficient running of services and for devising strategy and policy within the authorities delegated to the role by the board.

Response to COVID-19 virus

Covid-19 dominated 2020, and the primary focus throughout the year was to keep clients, staff and volunteers safe and well throughout the pandemic. Many of those whom the organisation supports have serious underlying medical issues and are very vulnerable. Simon Community (Galway)'s dedicated front-line teams worked tirelessly to put additional measures in place to keep clients, staff and volunteers safe and well.

Simon Community (Galway) faced huge challenges in supporting clients during the Covid 19 pandemic. Over the course of the first ten weeks of 2020, initial measures were taken and Covid infection prevention controls were introduced across the organisation. As the crisis escalated, a comprehensive organisation wide response was developed and this continues to evolve as the Covid situation changes and HSE and other guidance is updated:

Response Teams

- The Simon Community (Galway) Emergency Response Team is overseeing the response to Covid-19 across all Services.
- Simon Community (Galway) actively engaged with the Galway City Emergency Response Team for Homeless Services to ensure a
 collaborative and coordinated response was provided to people availing of homeless services in the city.

'Stay at Home' - safe cocooning, self isolation and social distancing

- Risk assessments were carried out for clients with significant clinical input from Dr. Kieran Coleman and Nurse Regina Boyle. This led to:
 - the property and front line teams supporting a number of clients (twelve between March 14th and the end of April) to move into newly sourced residential units, where they could self-isolate or cocoon safely,
 - o numbers in the Emergency Service being reduced, in order to support social distancing,
 - o spaces being identified across services where clients could, if necessary, self-isolate.

Infection Control

- New protocols were developed and continue to be regularly updated, in line with HSE Guidance on the care of vulnerable groups, the management of residential care facilities and infection control measures in order to support safe and effective practice across Galway Simon's services during the pandemic.
- A member of the HSE's Infection Prevention Control team, Nurse Olivia Flynn, visited Galway Simon's Services and all recommendations provided were fully implemented.
- Simon Community (Galway) is providing ongoing resources and educational support to clients around good hygiene, coughing and sneezing etiquette, and social distancing practices. Hand sanitisers and other hygiene products were distributed to clients across services.

Monitoring and Testing

- Temperature Checks were carried out and recorded for all clients in Residential Services twice daily.
- Staff checked and recorded own temperatures twice daily when on shift.

DIRECTORS' REPORT

For the year ended 31st December 2020

- The nurse on Simon Community (Galway)'s Multi Disciplinary Team has been fully trained on Covid-19 testing to ensure that testing
 for clients in homeless services can be carried out in a timely manner. This is essential to mitigate the risk of an outbreak in
 residential services in particular.
- Frontline staff were included in the Essential Workers category for fast track testing.

Transport

 A service was put in place to ensure that clients who may be symptomatic or feeling unwell could be transported safely, for example from the hospital back to Simon Community (Galway)'s services.

Client Support

- Regular contact was maintained with clients who live in the community. Simon Community (Galway) continued to adjust practice
 in line with current guidance, and many contacts with clients moved to video call and phone. Face to face meetings and
 consultations with clients continued to take place, with appropriate social distancing, where it was deemed necessary. For some
 clients, the in-person meetings were hugely important in reducing isolation and maintaining stability especially where some or
 all of their other supports or services were withdrawn or went online very suddenly during the first lockdown.
- Food, shopping and essential medication were delivered to clients who were self-isolating and cocooning.
- Some clients who experienced food poverty were supported with food hampers.
- Phones, tablets and televisions were provided to clients who were restricting their movements. Simon Community (Galway) also supported clients with books, jigsaws, model sets, exercise resources, gardening equipment and other materials, to help them to alleviate anxiety and take care of their mental health. Many of these resources were donated.
- Simon Community (Galway) began using technology to promote some key interactions for clients, for example doctor
 appointments by using a laptop; Galway Simon Music Project over Zoom; AA meetings and Recovery College using Zoom and other
 platforms.

PPE

- PPE was sourced to protect clients, staff and volunteers across services.
- Frontline Staff completed HSE Training online on correct procedures around using and removing PPE.

Collaboration

- Simon Community (Galway) was in regular discussions with other statutory and voluntary agencies to ensure that there was a coordinated and collaborative response to protecting those experiencing or at risk of homelessness in Galway.
- Through collaboration with Simon colleagues around the country, and networks such as the European Housing First Hub, Simon Community (Galway) is staying abreast of the response elsewhere in Ireland and abroad.

Supporting GSC's Teams

- Measures were put in place to support staff.
- Staffing levels were kept under constant review.
- Work practices were adjusted to ensure a safe working environment for staff. A number of people worked from home for periods
 of time, and Return to Work Protocols were developed and implemented as some staff returned to the office.
- Adjustments were made to the full time volunteer programme for the 2019/2020 programme and further adjustments were introduced for the 2020/21 programme.

Financing Service Provision

• Financial scenarios continued to be reassessed as the situation evolved. Under Government guidance, Simon Community (Galway)'s two charity shops were closed and staff redeployed to front line services. While some of the Spring/Summer fundraising events were cancelled, significant efforts went into re-imagining fundraising events for the second half of the year – for example, the annual Sleep Out went Virtual in October. Additional funding was secured to alleviate some of the higher costs of operating services. Based upon projections, the Directors anticipated that funds held in the reserves would be available to fund any operational deficit that might have arisen for the year ending 31st December 2020.

This extraordinary collective effort across the entire community enabled Galway Simon Community to keep clients, staff and volunteers safe throughout a hugely challenging period. Throughout the year, only one client contracted Covid and thankfully, they made a full recovery. A small number of staff tested positive for the virus over the course of the year and have all made a full recovery. More critically, there was no onward transmission within the organisation, and through the very hard work of the staff and volunteer teams, in addition to some very good fortune, there was no outbreak within Simon Community (Galway)'s Services.

Some major cities around the world have seen very significant Covid infection rates among their homeless populations. The Directors would like to acknowledge and commend the inspirational work and effort of clients, staff and volunteers throughout 2020, and the deep commitment to keeping each other safe that has permeated the community throughout the pandemic.

Objectives and Activities

While Covid took over the headlines in 2020, the housing and homelessness crisis did not go away. For those experiencing or at risk of homelessness, Covid brought their precarious situation into even sharper relief. It is impossible to follow public health advice to Stay at Home, when you have no home.

The Housing and Homelessness crisis continued to have a severe impact across the West of Ireland in 2020. The rate of new social housing builds has not been adequate to address the needs of people in emergency and homeless services, or on the social housing waiting list. Unfortunately, the hoped-for delivery of social housing units in 2020 was negatively impacted by building sites closing as part of the government's Covid restrictions. As demand continues to outstrip supply, rents continue to increase. In the past four years, average rent has increased by 48% and by 50% in Galway City and County respectively. At the same time, only 378 social homes were built in Galway City and 567 in Galway County². It is generally accepted that a household should spend no more than 25-35% of net disposable income on housing.³ However, it is reported that "more than one in five tenants paying market rent in Ireland are paying over 40 per cent of their disposable income on housing, with almost one in 10 paying over 60 per cent and more than one in 20 paying 75 per cent." In addition to putting tenancies at risk, this high cost of housing is contributing to food and fuel poverty. Technology poverty, whereby children were not able to participate equitably in online schooling during the pandemic because they did not have access to approriate devices or broadband, emerged as a more significant phenomenon in 2020.

Simon Community (Galway)'s work continued every single day throughout the pandemic. In 2020, Simon Community (Galway) supported a total of 646 unique households across our services, representing 752 adults and 464 children, throughout our Housing and Homelessness Prevention Services.

192 people were accommodated in Simon Community (Galway) housing services, 46 of whom were also provided with a prevention service to maintain their tenancies. Additionally, 518 households were actively supported in the community to prevent them from becoming homeless. The breakdown of these services include:

• Emergency Service

In 2020, Simon Community (Galway) provided 13 full-time beds as part of an emergency service to homeless men in Galway City. This emergency service operated as part of the city's Cold Weather Response Service over the Winter months and added respite beds when required (for example, during severe weather events). This service ensures that homeless men have a warm bed and a hot meal available to them each night. In addition to this, the men are also supported in their search to secure longer-term accommodation. Throughout 2020, 48 men were supported by this service, 17 of whom also accessed another Galway Simon service.

• Men's High Support Housing

Our Supported Housing is for men who have multiple needs, have a history of regular contact with homeless services or require long term support. This service is made up of 3 houses which cater for single men and each house is staffed on a 24-hour basis. Issues of addiction and mental and physical health are dealt with by our staff and specialist services. In 2020, this service supported 23 men, 2 of whom accessed another Galway Simon service.

Women & Family Service

Our Women & Family Service provides a dual service of residential housing as well as a Community Support Service working with women and families who are homeless or at risk of homelessness. The women who are accommodated within the residential service have a history of long-term homelessness and multiple needs. Some have experienced significant domestic, physical and/or sexual abuse. In the residential service, our staff team focuses on supporting and empowering our clients to manage the issues that caused them to become homeless and to work towards moving on to living independently. The residential service is staffed on a 24-hour basis and supported 6 women in 2020, 2 of whom accessed another Galway Simon service. The Women and Family

¹ Daft.ie Rental Reports based on Q1 2016 – Q1 2020

^{2 &#}x27;Local Authority Build', Overall Social Housing Provision, www.housing.gov.ie

³ Cost Rental Housing and Services of General Economic Interest (SGEI) - Research Launch 29th April 11am - Irish Council for Social Housing (icsh.ie)

⁴ One in 10 households pay over 60% of income on rent (irishtimes.com)

Community Support Team supported 125 unique households, including 77 families with 183 children. Of these households, 6 accessed another Galway Simon service.

It was a particularly challenging year in Galway Simon Community's Residential Services, with extensive Covid-19 protocols implemented throughout the year.

Housing First

In 2019 we established a Housing First Service in Galway City, in collaboration with Cope Galway, Galway City Council and the HSE. As outlined in the National Housing First Implementation Plan, the priority target group for a Housing First response are people with a history of sleeping rough and long-term users of emergency homeless accommodation with high and complex mental health and addiction needs. Housing First does not require individuals to resolve the issues that contributed to them becoming homeless before being provided with housing, but rather stable housing is seen as a basis for recovery and reintegration. The target for the first year (June 2019-May 2020) was five tenancies, with an additional ten tenancies to be created by the end of year two (May 2021). The first tenancy was created in December 2019 and in total 19 tenancies were created by the end of 2020 – ahead of target, in spite of the pandemic. Clients are achieving very high levels of stability with a 95% tenancy sustainment rate. Independent research being carried out by the University of Limerick is finding that the Galway City Housing First Pilot is demonstrating very high levels of fidelity to the principles of Housing First.

Youth Service

Simon Community (Galway)'s Youth Service works with young adults, aged 18-25, to prevent them from falling into the cycle of homelessness. We work with each young adult to develop their skills so that they can live independently. In addition to providing outreach supports, the service also has 4 transitional apartments which provide a home to 8 young adults who have access to regular staff support. In 2020, 10 young adults accessed our transitional accommodation, 1 of whom accessed another Galway Simon service. In addition to this, the Youth Service Prevention Team supported 44 young adult households, including 6 families with 9 children. Of these households, 3 accessed another Galway Simon service.

Community Housing and Resettlement

This service has several houses located throughout Galway City and County which give people the opportunity to work towards living independently in the future. The service provides shared housing as well as individual apartments with access to staff support, based on the needs of those accessing this service. In 2020, this service supported 59 men and women to maintain a lifestyle of greater independence, 9 of whom accessed another Galway Simon service.

My Home

The My Home Project was a new Pilot Project in 2020 in Partnership with the HSE and the Local Authorities in County Galway and County Roscommon. The project was a response to an identified need for Social Care Support for Mental Health Service Users transitioning from mental health settings to independent living. In 2020, 18 individuals who had lived from 4 to 40 years in mental health residences were supported to move to their own tenancies either with a Local Authority or an Approved Housing Body. This service supported a total of 25 unique households in 2020, including 1 family with 1 child.

Housing Led - Independent Living

Galway Simon Community has several apartments and houses which give people the opportunity to live independently within the community. They are provided to people who require very little support to live on their own. These properties are located throughout Galway City and County, and provided a home to 30 unique households throughout 2020, including 11 families and 31 children.

• Community Support Service

The Community Support Service works with men, women and families to prevent them from becoming homeless. The Community Support Team helps people to remain in their own home or to find a new home, and to continue to live as part of their local community. Galway Simon Community works closely with people to provide advice, support and practical assistance. This service also provides ongoing support to those who have successfully moved into their own accommodation in order to prevent them from re-entering homelessness. In 2020, the Community Support Team provided a service to 150 unique households, including 13 families with 26 children. Of these households, 17 accessed another Galway Simon service.

• Resource Centre and County Outreach Service

Our Resource Centre in Ballinasloe plays a vital role in preventing homelessness in the local community. The centre operates a drop-in service as well as an outreach service that offers advice and practical support to those experiencing, or at risk of, homelessness in the East Galway area. In March 2020, the drop in element of the service closed under Covid restrictions. The Centre continued to be available to clients by appointment for hygiene and laundry facilities. The County Outreach Service continued to support clients on an outreach basis throughout the year. In 2020, the service supported 174 unique households, including 91 families with 232 children. Of these households, 7 accessed another Galway Simon service.

• Health and Well-being Team

Our Health and Well-being Team provides specialist support to people in areas including physical and mental health, addiction, life skills and access to training, education and employment. The team which includes a Registered General Nurse, Community Mental Health Nurse (a post which is currently vacant), Substance Misuse Counsellor and a Relapse Prevention Counsellor, provides services to people in all homeless services in Galway. GP Services are also provided. Additionally, we also support our clients with an Occupational Therapy service. The GP and Nurse team provided a street outreach consultation service to 93 people in Galway City in 2020.

Benzodiazepine Community Detoxification Programme

Our Community Detox Service is a pilot project which was set up to help support people who wish to detoxify from benzodiazepines and who are homeless, or at risk of homelessness. Using a psychosocial model of service delivery, the service supports clients to reduce or stop their use of benzodiazepines. This service worked with 10 individuals in 2020, 4 of whom were already receiving a service from Simon Community (Galway).

Dental Services

We coordinate Dental Services to people in all homeless services in Galway city. 103 individual treatments were given to clients in homeless services during 2020.

Chiropody Services

We provide Chiropody Services to people in all homeless services in Galway City and in our Resource Centre in Ballinasloe. 82 individual treatments were provided for clients during 2020.

Advocacy

We continued to advocate for our clients at a local level with Local Authorities and nationally through the Simon Communities of Ireland. Simon Community (Galway) advances the rights of people who are homeless and assisting them in an advocacy role. Despite in-person events being cancelled in 2020 due to Covid-19, we continued to deliver advocacy presentations to our stakeholders. Our staff members also featured in various virtual public speaking events and we continued regular advocacy communications including press releases, a dedicated Covid-19 digital communications series involving blogs, email campaigns and social media posts to deliver our advocacy messages. We believe that campaigning for changes in social attitudes and social policy is a necessary and complementary part of our work.

DIRECTORS' REPORT

For the year ended 31st December 2020

Directors and company secretary

The directors who served throughout the year and to the date of signing, except as noted, were as follows:

Maureen Lynch (Chairperson)Paul ShellyHenry ClearyLorna CahillEdelle LawsonLucy JoyceStephen MackeyDervil O'ReillyPat Winters (resigned 25th January 2021)Patrick Medley

Billy Owens (appointed 29th March 2021)

The secretary who served during the year was:

Lorna Cahill

There were no contracts in relation to the business of Simon Community (Galway) in which the directors had any interest, as defined in the Companies Act, 2014.

Achievements and performance

Simon Community (Galway) has ensured that our funding was used for the benefit of our clients. With the aid of sound financial management and the hard work of both our staff and volunteers, we worked with a total of 646 households in 2020.

Highlights for the year included:

- Keeping clients, staff and volunteers safe during the pandemic;
- Continuing to develop and enhance our services in line with our Strategic Plan;
- Responding to an increasing number of people turning to us for help and support as the combination of the Covid pandemic and
 the housing and homelessness crises presented particular challenges for people who were homeless or at risk of homelessness;
- Provision of a Cold Weather Response Shelter & Emergency Service to facilitate an increase in required capacity for Emergency Services in Galway City;
- The roll out, in cooperation with our partners in Cope Galway, Galway City Council and the HSE, of a Housing First Service in Galway;
- The commencement of the 'My Home' Pilot, in collaboration with the HSE;
- The roll out of a Community Detox Pilot Service;
- The acquistion of additional housing units in order to provide pathways out of homelessness for clients;
- The commencement of the development of a commercial premises for our furniture shop, some of our community support services
 and our support functions (finance, HR etc). The new space will see teams, currently situated in multiple premises, operate from
 one building and reduce our rental costs over the medium term;
- The provision of continued support to North West Simon Community.

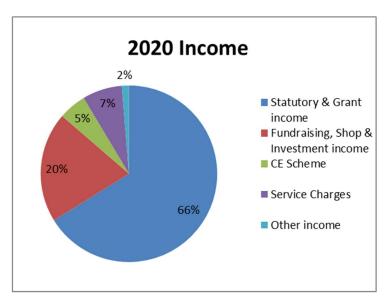
Financial review

The directors report the following significant financial events during the year:

Operating surplus/(deficit) before Capital Assistance Scheme loan repayments relieved	216,233	(14,709)
Expenditure	5,864,559	5,298,248
Income	6,080,792	5,283,539
	€	€
Overview of Statement of Financial Activities	2020	2019

The Operating Surplus of €216,233 includes €315,000 in funds received in 2020 for services to be delivered in 2021. It also includes €51,113 (2019: €58,495) of one-off bequests received from donors - legacies may fluctuate significantly from year to year and can impact the overall outcome for the financial year. The financial results for the year ended 31st December 2020 are shown in the Statement of Financial Activities on page 21.

DIRECTORS' REPORT For the year ended 31st December 2020

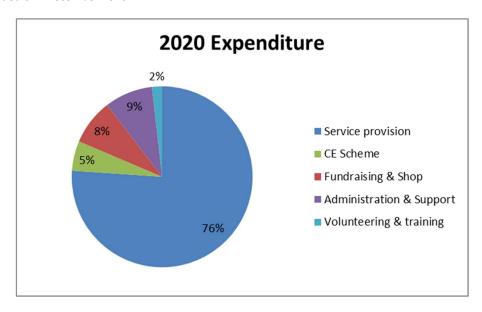


Sources of inc	come	2020	2019	
		%	%	
	Statutory and grant income	66	61	
	Fundraising, shop and investment income	20	25	
Community Employment Scheme		5	6	
	Service charges	7	7	
	Other income	2	1	
	Total	100	100	

Statutory and grant income which includes funds from the Health Services Executive (HSE), Galway City and County Councils, Túsla and other funding bodies represents 66% of total income in 2020 (61% of total income in 2019). In 2020, income from statutory sources and grants increased by 5% primarily due to additional HSE funding of €315,000 received in December 2020 to fund 2021 services, funding in relation to new and expanded service developments and COVID related income supports received during 2020.

Total fundraising and charity shop income excluding legacies and bequests decreased by 5% to €1,173,123 which reflects charity shop closures due to pandemic lockdown. The directors would like to thank and acknowledge the huge efforts made by staff and volunteer teams in a very challenging environment during 2020. The directors would also like to thank the much appreciated national and local support by supporters, donors and customers during the COVID pandemic. In addition to the vital funds raised through the fundraising events throughout the year, the organisation continued to receive invaluable financial support from committed donors. Income from donor legacies by its very nature varies from year to year and reduced by 12% to €51,113 in 2020 from €58,495 in 2019.

DIRECTORS' REPORT
For the year ended 31st December 2020



Expenditure breakdown	2020	2019	
	%	%	
Service provision	76	73	
Fundraising and shop	8	9	
Community Employment Scheme	5	6	
Administration and support	9	9	
Volunteering and training	2	3	
Total	100	100	

Total expenditure for 2020 was €5,864,559 which represents a 10% increase compared to the previous year. This increase is primarily due to increased wages costs arising from new and expanding service developments and also increased operational costs due to COVID.

Reserves and investment strategy

Simon Community (Galway) has total reserves of €6,802,571 as at 31st December 2020. These reserves are comprised of:

• Unrestricted reserves

The directors believe that the company should hold financial reserves as:

- i) the company has no endowment funding and is entirely dependent on grants and donor funding which are inevitably subject to fluctuations;
- ii) the company requires protection against, and the ability to continue operating despite, catastrophic or lesser but damaging events.

Unrestricted reserves totalling €1,573,387 are available for working capital and continuity of services as at 31st December 2020. This represents 3.2 months of operational costs.

• Accumulated CAS loan payments waived

€3,584,394 represents the total of CAS annual mortgage payments waived up to 31 December 2020 (see Note 16).

- Designated property maintenance reserve
 €712,699 is designated towards future property maintenance and development costs.
- Designated strategic development reserve
 €251,819 is in funds designated by the board to enable changes in service delivery models as set out in the Simon Community (Galway) Strategic Plan.

Simon Community (Galway) has a responsibility to ensure that it uses the funds and resources it receives for its charitable purpose of ending homelessness. There are uncertainties around most sources of funding and Simon Community (Galway) must plan its use of these funds and resources to ensure the continuity and sustainability of the services it provides. To this end, Simon Community (Galway) has a reserves policy in place and will work towards the target of holding four months of operating costs in reserve.

As is usual for Approved Housing Bodies (AHBs), Simon Community (Galway) holds a designated property maintenance reserve, often referred to as the 'Sinking Fund'. The directors have designated unrestricted funds for the future maintenance and development of the charity's properties. The annual transfer from the unrestricted revenue reserve is calculated at a rate of 20% of the annual rental income received. At the year end, this designated fund amounts to €712,699.

Simon Community (Galway) has put in place an investment strategy that sets out clearly how it plans to make the best use of any available reserve funds in a low risk environment in line with its charitable purposes.

Future developments

Simon Community (Galway) will continue to advocate and provide services for people who are homeless or at risk of becoming homeless. The directors plan to build on the solid foundations laid to date by continuing to develop services to meet identified needs, utilising our unique location and expertise. During 2019 the organisation went through a very thorough Strategic Planning Process and implementation of the new Strategic Plan for the period 2020-23 began in 2020.

The continuing aims of Simon Community (Galway) are to:

- Ensure that the client remains at the heart of all that we do;
- Provide a holistic response to those who are homeless or at risk of homelessness across Galway, Mayo and Roscommon;
- · Continue to focus on preventative work with families and individuals thus minimising their need for emergency accommodation;
- Develop our response to the needs of those who look to us for support across our Emergency Services, High Support Housing,
 Housing First, Youth Service and Community Support Service;
- Increase our housing stock to provide pathways out of homelessness for some of our clients;
- Focus on health and wellbeing by ensuring access to medical services, addiction and mental health supports, occupational therapy and community integration supports;
- Improve the quality of services in line with recognised standards;
- Improve governance, transparency and thereby accountability to our clients, supporters and funders in line with recognised standards:
- Continue to support North West Simon Community.

Our volunteers

Simon Community (Galway) believes in and has a continuing commitment to voluntarism because of the added value which volunteers bring to the charity through their dedication and work. As has been the practice over many years, full time volunteers work for periods of between 6 and 12 months alongside professional staff in our housing services.

In addition, we have part time volunteers who visit and spend time with clients, assist with social integration, capacity building and tenancy sustainment. Part time volunteers contribute greatly to the success of the Simon shops and charity events, which are an integral part of our fundraising activity. However, in 2020 due to the impact of COVID 19 the number of volunteers has fallen dramatically as fundraising events were cancelled or carried out virtually, and our charity shops were closed during lockdown.

In 2020, 56 individuals volunteered their time to the benefit of our clients compared to a total of 427 in 2019. 16 full-time volunteers from three different countries worked in our services. 36 part-time volunteers worked across our shops and office. 4 part-time volunteers helped to co-ordinate our Corporate and Community Fundraising events and projects.

It is impossible to quantify the thousands of hours generously given by the public in response to food appeals and other fundraising efforts. Without the help from our volunteers we would not be able to offer our current levels of support during a period of ever increasing demand.

All members of the Board of Directors volunteer their experience, expertise and time to the benefit of Simon Community (Galway) and its continued development.

We express our heartfelt thanks to all who support us with their time at our annual Volunteer Appreciation Event.

Relationships with charities and other bodies

Simon Community (Galway) is one of eight Simon Communities operating in the Republic of Ireland, the others being in Cork, Dundalk, Dublin, Mid-West, Midlands, North West and South East. All the communities, together with the Simon National Office, comprise the national body, The Simon Communities of Ireland (SCI). Through SCI we are actively involved in advocacy work at a national level, including the Simon Week Campaign, the Locked Out of the Market series of studies and the Right to Housing/Home for Good Campaign. The CEO of Simon Community (Galway) was elected Chair of the Simon Communities of Ireland during 2019 and held the role for one term until October 2020.

Simon Community (Galway) actively promotes partnership working with statutory bodies and other charitable organisations in the provision of services and the pursuit of its advocacy goals. Examples of this work include participation in the Galway City Emergency Covid Response for Homeless Services; West Region Homelessness Consultative Forum, the Galway City Homeless Forum, the Homeless Forum Steering Group, Galway City Community Network (GCCN), the Galway City and County AHB Forum and Voluntary Homeless Services. In 2019, the CEO of Simon Community (Galway) was elected to the Housing and Social Inclusion Strategic Policy Committee (SPC) of Galway City Council and the Head of Client Services of Simon Community (Galway) is a member of the Housing Disability Steering Group of both Galway City and Galway County Councils. The Head of Client Servies also represents the organisation at the Wheel's forum on the *Report of the Independent Review Group on the Role of Voluntary Organisations in Health and Social Services*. Nationally, we are members of the European Anti-Poverty Network (Ireland) and the Irish Council for Social Housing. In 2020, we engaged in partnerships with Cluid Housing, Túsla, St. Vincent De Paul and COPE Galway in relation to different aspects of service development.

Health and safety

The organisation has a policy to ensure the health and welfare of its clients and employees by maintaining a safe place and systems in which to work. This policy is based on the requirements of the Safety, Health and Welfare at Work Act 2005. A revised Health & Safety Policy was adopted in 2018 and reviewed in 2019 and 2020. A Safety Committee is in place and regular safety in the workplace audits were completed in 2020.

Pay policy for senior staff

The pay of senior staff within the organisation is either linked with a relevant grade within the HSE/Local Authority salary scales or benchmarked against pay levels in similar organisations working within this sector. We recognise previous experience at an equivalent level when placing staff on a relevant salary scale. We review the overall financial position of the company annually and when in a position to do so, award increments to staff members who are on a salary scale and fulfil the appropriate criteria for eligibility. Where recruitment for a particular role has proved difficult, we reserve the right to offer a market adjusted rate of salary, as appropriate, to attract experienced candidates.

Principal risks and uncertainites

The directors have ultimate responsibility for managing risk and are aware of the risks associated with the operating activities of the organisation. The directors review the risks on an ongoing basis and are satisfied that adequate systems of governance, supervision, procedures and internal controls are in place to mitigate exposure to the major risks and that these controls provide reasonable assurance against such risks. The major risks include financial risks, operational and safety risks, compliance risks, reputational and external risks.

The charity mitigates these risks by:

- Continually monitoring the level of activity against its budgeted targets and projections. The charity has a policy of maintaining adequate cash reserves and it has also developed a strategic plan which will allow for the diversification of funding and activities;
- Closely monitoring emerging changes to regulations and legislation on an on-going basis.
- Compliance with the following:

(Not having a share capital and limited by guarantee)

DIRECTORS' REPORT

For the year ended 31st December 2020

- o The Charities Regulator Governance Code, a code of practice for good governance of charities in Ireland
- o Financial Reporting Standard (FRS102) and the Charities Statement of Recommended Practice (Charities SORP FRS102)
- o The Statement of Guiding Principles for Fundraising
- o The Charities Institute Triple Lock Standard 2020
- o The Housing Agency's Governance Code and their Governance, Financial and Performance Standards.
- o Participating and reporting on compliance with the Voluntary Regulation Code for Approved Housing Bodies in Ireland
- The key requirements of the National Quality Standards Framework (NQSF) for homeless services.

Financial risk

Reduced or insufficient income will impact directly on services and the people who avail of them. Changes to government policy and economic climate can impact on grants from statutory agencies and on fundraised income. Measures to reduce this risk include investment in a fundraising strategy which includes a mix of income streams; positive negotiation with key stakeholders, funders and donors; and the management and control of budgets. Financial information is subject to detailed review at board level allowing for continuous monitoring of the charity's operations and financial status.

Operational risk

Simon Community (Galway) services are aimed at people who are vulnerable and socially isolated. Simon Community (Galway) is committed to providing high quality services. We adhere to recognised quality standards, operate a training programme for staff and volunteers and work to a range of operational and staff performance policies and procedures aimed at providing consistently safe living, working and volunteering environments.

Compliance risk

Simon Community (Galway) complies with a range of legislation and regulation. Non-compliance could incur penalties and result in reputational damage. Simon Community (Galway) has signed up to the various governance codes relating to the voluntary sector and the approved housing bodies. The policies, procedures and internal control systems that are in place aim to ensure compliance with laws and policies and to ensure efficient and effective use of the charity's resources.

Reputational and external risks

Simon Community (Galway) delivers services on behalf of the wider community and relies on the support of that wider community. Damage to Simon Community (Galway)'s reputation would impact on that support.

External risks include the impact of the current housing crisis. An increase to the number of people needing homeless services, or an inability of Simon Community (Galway) to access more move-on accommodation / housing options for people, or a change in government policy or de-prioritisation of homelessness can all impact on the services Simon Community (Galway) can offer. Simon Community (Galway) campaigns and consults with key stakeholders to influence and mitigate the impact of these risks.

Commitment to Innovation and Quality

We continuously invest in training and upskilling of staff.

Events after the Balance Sheet date

There have been no significant events affecting the company since the year end.

Statement on relevant audit information

In accordance with Section 330 of the Companies Act 2014, so far as each person who was a director at the date of approval of this report is aware, there is no relevant audit information, being information needed by the auditor in connection with preparing its report, of which the auditor is unaware. Having made enquiries of fellow directors and the company's auditors, each director has taken all steps they are able to take as director in order to make themselves aware of any relevant audit information and to establish that the auditor is aware of the information.

Political donations

The Electoral (Amendment) (Political Funding) Act 2012 requires companies to disclose all political donations to any individual party over €200 in value. The directors confirm no such donations have been made.

Auditors

The auditors, Candor Chartered Accountants Limited have indicated their willingness to continue in office in accordance with the provisons of section 383(2) of the Companies Act 2014.

DIRECTORS' REPORT For the year ended 31st December 2020

Accounting records

The measures taken by the directors to secure compliance with the requirements of sections 281 to 285 of the Companies Act 2014 with regard to the keeping of accounting records are the implementation of necessary systems, policies and procedures for recording transactions, the employment of competent accounting personnel with the appropriate expertise and the provision of adequate resources to the financial function. The accounting records are maintained at the company's office at 11 Mulvoy Commercial Centre, Sean Mulvoy Road, Galway.

On behalf of the board

Maureen Lynch

Stephen Mackey

2nd September 2021

STATEMENT OF DIRECTORS' RESPONSIBILITIES For the year ended 31st December 2020

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable Irish law and regulations.

Irish company law requires the directors to prepare financial statements for each financial year. Under the law the directors have elected to prepare the financial statements in accordance with the Companies Act 2014 and FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' issued by the Financial Reporting Council as modified by the Statement of Recommended Practice 'Accounting and Reporting by Charities'. Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as at the financial year end date and of the surplus or deficit of the company for the financial year and in accordance with the Companies Act 2014.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies for the company financial statements and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue as a going concern.

The directors are responsible for ensuring that the company keeps adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets, liabilities, financial position and surplus or deficit of the company to be determined with reasonable accuracy and enable them to ensure that the financial statements and Directors' Report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and for taking reasonable steps for the prevention and detection of fraud and other irregularities.

On behalf of the board

Maureen Lynch Stephen Mackey

INDEPENDENT AUDITOR'S REPORT For the year ended 31st December 2020



Opinion

We have audited the financial statements of Simon Community (Galway) for the year ended 31st December 2020 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cashflows and notes to the financial statements, including a summary of significant accounting policies set out in Note 2. The financial reporting framework that has been applied in their preparation is applicable Irish law and Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' issued by the Financial Reporting Council as modified by the Statement of Recommended Practice 'Accounting and Reporting by Charities'.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the company as at 31st December 2020 and of its surplus for the year then ended; and
- have been properly prepared in accordance with Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' as modified by the Statement of Recommended Practice 'Accounting and Reporting by Charities';
 and
- have been prepared in accordance with the requirements of the Companies Act 2014.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are described in the "Auditors' responsibilities for the audit of the financial statements" section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Ireland, including the Ethical Standard as issued by the Irish Auditing and Accounting Service Authority ("IAASA") Ethical Standard, and the provisions available for small entities, in the circumstances set out in Note 25 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our Auditors' Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

INDEPENDENT AUDITOR'S REPORT For the year ended 31st December 2020



Opinions on other matters prescribed by the Companies Act 2014

Based solely on the work undertaken in the course of the audit, we report that:

- the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- in our opinion, the Directors' Report has been prepared in accordance with the Companies Act 2014.

We have obtained all the information and explanations which, to the best of our knowledge and belief, are necessary for the purposes of our audit.

In our opinion, the accounting records of the company were sufficient to permit the financial statements to be readily and properly audited. In our opinion the financial statements are in agreement with the accounting records.

Matters on which we are required to report by exception

Based on the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified any material misstatements in the Directors' Report. The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions required by sections 305 to 312 of the Act are not made. We have nothing to report in this regard.

Respective responsibilities

Responsibilities of directors for the financial statements

As explained more fully in the Statement of Directors' Responsibilities, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to the going concern and using the going concern basis of accounting unless management either intends to liquidate the company or to cease operation, or has no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is contained in the appendix to this report, located on page 20, which is to be read as an integral part of our report.

The purpose of our audit work and to whom we owe our responsibilities

Our report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume any responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Gillian Carolan for and on behalf of CANDOR CHARTERED ACCOUNTANTS LIMITED

Statutory Audit Firm Harris House IDA Business Park Tuam Road Galway

Date: 2nd September 2021

APPENDIX TO THE INDEPENDENT AUDITORS' REPORT



Further information regarding the scope of our responsibilities as auditor

As part of an audit in accordance with ISAs (Ireland), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the
 circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence
 obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's
 ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our
 Auditors' Report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion.
 Our conclusions are based on the audit evidence obtained up to the date of our Auditors' Report. However, future events or
 conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the
 financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

STATEMENT OF FINANCIAL ACTIVITIES For the year ended 31st December 2020

Not	:es	Unrestricted funds €	Restricted funds	Designated funds €	Total 2020 €	Total 2019
		€	€	€	€	€
Income from:						
Donations		450,377	105,237	-	555,614	450,805
Legacies		51,113	-	-	51,113	58,495
Other Fundraising Activities	6	532,283	85,226	-	617,509	822,860
Charitable activities 4 -	- 5	442,741	4,331,925	-	4,774,666	3,904,078
Interest		2,920	-	-	2,920	4,283
Other income	7	78,970	-	-	78,970	43,018
Total income		1,558,404	4,522,388	-	6,080,792	5,283,539
Expenditure on:						
Raising funds		520,472	-	-	520,472	548,038
Provision of homeless services		-	4,992,495	-	4,992,495	4,395,353
Community Employment scheme		-	351,592	-	351,592	354,857
Total expenditure	8	520,472	5,344,087	-	5,864,559	5,298,248
Capital Assistance Scheme loan repayments relieved	i	331,770	-	-	331,770	263,643
Net income/(expenditure) before transfers		1,369,702	(821,699)	-	548,003	248,934
Transfers between funds						
Transfer to/(from) restricted fund deficit		(1,056,827)	1,056,827	-	-	-
Transfer to/(from) designated funds		9,896	-	(9,896)	-	-
Net movement in funds		322,771	235,128	(9,896)	548,003	248,934
Reconciliation of funds						
Total funds brought forward on 1st January 2020		4,835,010	445,144	974,414	6,254,568	6,005,634
Total funds carried forward	19	5,157,781	680,272	964,518	6,802,571	6,254,568

The Statement of Financial Activities includes all gains and losses recognised in the year. There are no other items to be included in the Statement of Comprehensive Income. Income and net income/(expenditure) arose solely from continuing activities. Movements in funds are set out in Note 19 on page 38 and 39.

On behalf of the board

Maureen Lynch Stephen Mackey

BALANCE SHEET As at 31st December 2020			
As at 51. December 2020	Notes	2020	2019
		€	€
Fixed assets			
Tangible assets	13	11,075,600	8,038,849
Current assets			
Debtors	14	532,348	255,173
Cash at bank and in hand		3,145,953	3,231,186
Total current assets		3,678,301	3,486,359
Creditors – Amounts falling due within one year	15	(1,015,826)	(869,231)
Net current assets		2,662,475	2,617,128
Total assets less current liabilities		13,738,075	10,655,977
Creditors – Amounts falling due after more than one year	16	(6,935,504)	(4,401,409)
Net assets		6,802,571	6,254,568
Total funds of the charity			
Unrestricted funds		1,573,387	1,582,386
Restricted funds		680,272	445,144
Designated property maintenance reserve funds		712,699	722,595
Designated strategic development reserve funds		251,819	251,819
CAS loan payments relieved fund		3,584,394	3,252,624
Total charity funds	19	6,802,571	6,254,568

The notes on pages 24 to 41 form an integral part of these financial statements.

The financial statements on pages 21 to 41 were authorised for issue by the board of directors on the 2nd September 2021 and signed on its behalf:

On behalf of the board

Maureen Lynch Stephen Mackey

STATEMENT OF CASHFLOWS For the year ended 31st December 2020

	Notes	2020 €	2019 €
let cash provided by charitable activities	21	203,243	(18,950)
Cash flows from investing activities			
Payments to acquire tangible fixed assets		(3,241,048)	(1,298,678)
Proceeds from sale of tangible fixed assets		2,500	-
Interest received		2,920	4,283
Net cash (used in)/provided by investing activities		(3,235,628)	(1,294,395)
Cash flows from financing activities			
New loans advanced			
Clann Credo Ioan		69,973	500,000
CAS loan		2,043,843	471,050
CALF Scheme loan		175,693	-
Housing Finance Agency loan		719,873	-
Capital element of loan repayments		(35,191)	(6,447)
Interest paid on loan		(27,039)	(4,172)
Net cash (used in)/provided by investing activities		2,947,152	960,431
Change in cash and cash equivalents in the year		(85,233)	(352,914)
Cash and cash equivalents at beginning of year		3,231,186	3,584,100
Cash and cash equivalents at end of year	22	3,145,953	3,231,186

On behalf of the board

Maureen Lynch Stephen Mackey

Notes to the financial statements

1 General information

Simon Community (Galway) is a charitable organisation established to provide a wide range of care, accommodation and advocacy services to people who are homeless or at risk of becoming homeless.

Simon Community (Galway) is a company limited by guarantee in the Republic of Ireland and is a public benefit entity (as defined by Section 3.40 of Charities SORP). The company is precluded by its constitution from paying a dividend either as part of normal operations or on distribution of the company's assets in the event of it being wound up. All income must be applied solely towards the charitable objectives of the company. The address of its registered office and principal place of business is 11 Mulvoy Commercial Centre, Sean Mulvoy Road, Galway.

These financial statements are the company's financial statements for the financial year beginning the 1st January 2020 and ending the 31st December 2020.

The company's functional and presentation currency is the euro, denominated by the symbol " \in ".

2 Summary of significant accounting policies

The significant accounting policies used and consistently applied in the preparation of the entity's financial statements are set out below.

(a) Basis of preparation

The financial statements have been prepared with reference to the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland ((FRS 102) Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) and the Companies Act, 2014.

Simon Community (Galway) meets the definition of a public benefit entity under FRS 102.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The preparation of financial statements in conformity with FRS 102 requires the use of certain key assumptions concerning the future, and other key sources of estimation relating to uncertainty at the end of the financial year. It also requires the directors to exercise their judgement in the process of applying the company's accounting policies. The areas involving a higher degree of judgement or areas where assumptions and estimates have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are disclosed in Note 3.

(b) Income

All income sources are included in the Statement of Financial Activities when the charity is entitled to the income, when the amount can be quantified with reasonable accuracy and when it is probable the income will be received. The following specific policies are applied to particular categories of income:

(i) Donations and other fundraising activities

In common with many similar charitable organisations, the company derives a proportion of its income from voluntary donations and fundraising activities organised by individuals or parties outside the control of the company. Accordingly, donations are recognised when the company has entitlement to the income and certainty of receipt and when the amount can be measured with sufficient reliability. In the case of voluntary income receivable by way of donations and gifts, income is recognised when the donation is received into the company's bank accounts. Fundraising income is shown gross before deduction of any overhead costs involved in raising such funds.

(ii) Legacies

Income is recognised from legacies once the legacy is actually received or title deeds of the related properties have transferred to the company. On occasion, legacies will be notified to the company in advance of receipt, however it is generally not possible to measure the amount expected to be distributed and, in these circumstances, it is not recognised until received.

(iii) Revenue grants

Revenue grants relating to charitable activities are recognised when receivable and are reflected in the Statement of Financial Activities on this basis.

(iv) Capital grants

The directors have approved a change in accounting policy from 2015 onwards to record capital grants in restricted funds on receipt of the grant in order to comply with Charities SORP (FRS 102). On an annual basis, a transfer is made from the restricted reserve fund into the unrestricted reserve fund on the same basis as the related tangible fixed assets are depreciated.

(v) Income from charitable trading activities

Income from charitable trading activities is accounted for when earned, which is usually when the risk and rewards of ownership transfers and the sale can be reliably measured.

(c) Deferred income

Grants relating to expenditure which is to be incurred in a future accounting period are deferred and recognised in the period to which they relate.

(d) Capital Assistance Scheme Loans

Loans under Capital Assistance Schemes, receivable from local authorities for the purpose of acquiring and developing specified housing properties and advanced to the company under the terms of a mortgage agreement, are recognised in the financial statements as creditors repayable over fixed terms ranging from 20 to 30 years. Under the terms of the mortgage agreement, the company is relieved of monthly capital and interest repayments by the relevant local authority, provided the company is in compliance with certain specified conditions. The repayments so relieved are recognised in the Statement of Financial Activities as they are waived or relieved.

The amounts repayable to the local authorities under the terms of the Capital Assistance Scheme, representing advances received as reduced by repayments relieved, are disclosed as creditors and classified as amounts repayable within one year and amounts repayable after more than one year.

(e) Restricted and unrestricted funds

Simon Community (Galway) operates the following funds:

- (i) Restricted funds
 - Restricted funds are donations and other income sources received for charitable purposes which are to be spent within a reasonable period from their receipt for specific purposes.
- (ii) Unrestricted funds
 - Unrestricted income funds are donations and other income sources received or generated for charitable purposes which can be used at the discretion of Simon Community (Galway) in furtherance of the objects of the charity.
- (iii) Designated funds

Simon Community (Galway) aims to maintain its housing properties in good condition and repair. The designated property maintenance fund represents unrestricted funds allocated for the future maintenance and development of the company's housing properties. The designated development reserve represents funds approved by the board to be used to fund developments and operational costs that could not be funded from annual revenue funding.

(f) Expenditure

Expenditure is accounted for when it is incurred and includes amounts due but not paid at the end of the year. Expenditure includes Value Added Tax which cannot be fully recovered. Expenditures are allocated to the particular activity or service where the cost relates directly to that activity or service. The costs of supporting activities, training, volunteers and overall direction are reallocated to each activity or project based on staff and volunteer numbers and utilisation.

Expenditure on raising funds includes the staff time spent directly on raising funds, the cost of producing and disseminating literature and the delivery of fundraising events. The cost of generating funds also include the costs incurred in fundraising and encouraging third parties to make voluntary contributions. The costs are expensed when they are incurred although the benefit in terms of funds raised may occur in a future period.

(g) Tangible fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Cost includes the original purchase price, costs directly attributable to bringing the asset to the location and condition necessary for its intended use, applicable dismantling, removal and restoration costs.

The company's property, plant and equipment are deemed to be held for its utilisation in services. Where there are indicators that the assets are not delivering on their anticipated service potential, consideration is given as to whether the asset is impaired or not. Accordingly, an impairment of fixed assets will only arise where the asset suffers impairment in a physical sense resulting in physical damage, or the assets are not delivering on their anticipated service utilisation.

Tangible fixed assets purchased for less than €3,000 are expensed in the Statement of Financial Activities in the year of purchase.

(i) Depreciation and residual values

Depreciation is calculated using the straight line method, so as to write off their cost less residual amounts over their estimated useful economic lives; some older assets may be depreciated using the reducing balance method over their estimated useful lives, as follows:

Furniture, fixtures and equipment 10% straight line or 10% reducing balance

Premises 2% straight line (excluding site element estimated at 40%)

Motor vehicles 25% straight line or 25% reducing balance

Shop fittings and fixtures 10% straight line Computer/IT equipment 33% straight line

The assets' residual values and estimated useful economic lives are reviewed at the end of each financial year and the depreciation charge adjusted, where appropriate, in order to reflect any revisions required.

Fully depreciated property, plant and equipment are retained in the asset register until they are removed from service.

(ii) Repairs and maintenance

Repairs, maintenance and minor inspection costs are expensed as incurred.

(iii) De-recognition

Tangible assets are de-recognised on disposal or when no future economic benefit is expected. On disposal, the difference between the net disposal proceeds and the carrying amount is recognised in the Statement of Financial Activities.

(h) Financial instruments

The company has chosen to apply the provisions of Sections 11 and 12 of FRS 102 to account for all of its financial instruments.

(i) Financial assets

Basic financial assets, including sundry debtors, cash and cash equivalents, short-term deposits and investments in corporate bonds, are initially recognised at the transaction price (including transaction costs), unless the arrangement constitutes a financing transaction. There are currently no financial asset arrangements that constitute a financing arrangement.

Other financial assets are initially measured at fair value, which is normally the transaction price.

Realised gains and losses on disposal of investments are the difference between sales proceeds receivable and carrying value.

Unrealised gains and losses are the difference between market value at year end and carrying value.

Financial assets are de-recognised when (a) the contractual rights to the cash flows from the asset expire or are settled, or (b) substantially all the risks and rewards of ownership of the financial asset are transferred to another party, or (c) control of the financial asset has been transferred to another party who has the practical liability to unilaterally sell the financial asset to an unrelated third party without imposing additional restrictions.

(ii) Financial liabilities

Basic financial liabilities, including trade and other creditors, are initially recognised at transaction price, unless the arrangement constitutes a financing transaction. Where the arrangement constitutes a financing transaction, the resulting financial liability is initially measured at present value of the future payments, discounted at a market rate of interest for a similar debt instrument.

(i) Cash and cash equivalents

Cash and cash equivalents include cash on hand, demand deposits and other short term highly liquid investments with original maturities of three months or less.

(j) Contingencies

Contingent liabilities arising as a result of past events, are not recognised when;

- i) It is not probable that there will be an outflow of resources or that the amount cannot be reliably measured at the reporting
- ii) When the existence will be confirmed by the occurrence or non-occurrence of uncertain future events not wholly within the company's control.

Contingent liabilities are disclosed in the financial statements unless the probability of an outflow of resources is remote.

Contingent assets are not recognised. Contingent assets are disclosed in the financial statements when an inflow of economic benefits is probable.

(k) Provisions

Provisions are recognised when the company has a present legal or constructive obligation arising as a result of a past event; it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made.

Provisions are measured at present value of the expenditures expected to be required to settle the obligation, using a pre-tax rate that reflects current market assessments of the same value of money and the risks specific to the obligation. The increase in the provision due to passage of time is recognised as a finance cost within the expenditure on charitable activities.

(I) Allocation of support costs

Support costs are derived from those functions that assist the work of the company but do not directly relate to charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charitable programmes and activities. These costs have been allocated on the basis of staff and volunteer numbers and utilisation as appropriate.

(m) Donated goods, facilities and services, including volunteers

Goods and services donated for which the value can be measured reliably are included in income and related expenditure.

In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised in the financial statements. Please refer to the review of activities section in the Directors' Report, for more information about the volunteers' contribution to the charity.

(n) Employee benefits

(i) Defined contribution plan

The company operates a defined contribution pension scheme. The company's contributions to this scheme are dealt with in the Statement of Financial Activities on an accruals basis. The assets are held separately from those of the company in an independently administered fund.

(ii) Short term benefits

Short term employees' benefits, including paid holiday arrangements and other similar benefits, are recognised as an expense in the financial year in which employees render the related service.

3 Critical accounting judgements and estimation uncertainty

Estimates and judgements made in the process of preparing the company's financial statements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions

The directors make estimates and assumptions concerning the future in the process of preparing the company's financial statements. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are addressed below.

(i) Useful economic lives of tangible fixed assets

The annual depreciation on tangible fixed assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are reviewed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See Note 13 for the carrying amounts of the tangible fixed assets and Note 2(g) for the useful economic lives for each class of tangible fixed assets.

(ii) Going concern

A change in government policy regarding the grant funding provided to the company could have a negative impact on the services the company is able to provide and the ability of Simon Community (Galway) to continue as a going concern. The directors, after making enquiries and having considered the company's financial position and expected future cash flows, conclude there are no material uncertainties about the company's ability to continue operating for the foreseeable future. For this reason, the going concern basis continues to be adopted in preparing the financial statements.

4	Income from charitable activities	2020	2019
		€	€
	Government and other grants	4,331,925	3,527,642
	Rental income	442,741	376,436
		4,774,666	3,904,078

Notes to the financial statements - continued

5 Income from charitable activities - government grants
All grants detailed below are service type grants not of a capital nature, are for restricted use and the term of the grant is for the calendar year 2020 unless otherwise indicated.

Name and performance conditions\restrictions of grant	Total grant awarded d over term	Grants lue/(deferred) at 1 Jan 2020	Grant amount received in the year	Grant taken to income di in the year	Grants ue/(deferred) at 31 Dec 2020	restricted funds	Grant carried forward in restricted funds at 31 Dec 2020	Grant expended in period
	€	€	€	€	€	€	€	€
Health Services Executive (Department of Health)	2,126,077	87,999	2,116,302	2,126,074	97,771	200,687	433,096	1,692,978
Its purpose is to fund the provision of homeless services.								
Health Services Executive (Department of Health)	17,805	17,805	17,805	-	-	-	-	-
Its purpose is to fund a specific support plan 2019.								
Health Services Executive (Department of Health)	156,127	-	126,079	156,127	30,048	-	-	156,127
Its purpose is to fund the provision of homeless services - Covid								
Health Services Executive (Department of Health)	102,192	-	78,325	102,192	23,867	-	-	102,192
Its purpose is to fund the provision of homeless services under								
My Home Project								
Galway City Council -								
(Department of Housing, Planning and Local Government)	931,447	-	931,447	931,447	-	-	-	931,447
Provision of homeless services and tenancy sustainment support								
(Department of Housing, Planning and Local Government)	54,470	-	29,261	54,470	25,209	-	-	54,470
Provision of homeless services and tenancy sustainment support								
Covid grant								
(Department of Housing, Planning and Local Government)	18,358	-	18,358	18,358	-	-	-	18,358
Provision of homeless services and tenancy sustainment support								
Restart Grant								
(Department of Housing, Planning and Local Government)	68,135	-	68,135	68,135	-	-	-	68,135
Provision of homeless services and tenancy sustainment support								
Housing First								
(Department of Housing, Planning and Local Government)	10,445	-	-	10,445	10,445	-	-	10,445
To fund the development fee for CALF properties								
Galway County Council -								
Department of Housing, Planning and Local Government)	6,198	-	-	6,198	6,198	-	-	6,198
To fund the development fee for CALF properties								

Notes to the financial statements - continued

Coper partment of Housing, Planning and Local Government 67,000 67,000	Name and performance conditions\restrictions of grant	Total grant awarded d over term	Grants lue/(deferred) at 1 Jan 2020	Grant amount received in the year	Grant taken to income in the year	Grants due/(deferred) at 31 Dec 2020	restricted funds	Grant carried forward in restricted funds at 31 Dec 2020	Grant expended in period
And tenancy sustainment support. Donegal Country Council 42,864 42,864 42,864 42,864 42,864 62 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	(Department of Housing, Planning and Local Government)	67,000	-	-	67,000	67,000	-	-	67,000
Provision of homeless services and tenancy sustainment support	Its purpose is to fund the provision of a drop-in resource centre								
Provision of homeless services and tenancy sustainment support Health Services Executive (Department of Health) 56,320 - 56,320 - 56,320 - 0 - 0 - 56,320 - 56,320 - 0 - 56,32	and tenancy sustainment support.								
Health Services Executive (Department of Health)	Donegal County Council	42,864	-	42,864	42,864	-	-	-	42,864
Its purpose is to fund substance misuse counselling services Tús a 60,000 60,0	Provision of homeless services and tenancy sustainment support								
Túsla 60,000 - 60,000 60,000	Health Services Executive (Department of Health)	56,320	-	56,320	56,320	-	-	-	56,320
Léargas 81,733 (33,653) 26,636 81,733 21,444 - 8 81,733 81	Its purpose is to fund substance misuse counselling services								
Léargas 81,733 (33,653) 26,636 81,733 21,444	Túsla	60,000	-	60,000	60,000	-	-	-	60,000
Its purpose is to fund the training and supervision of full-time volunteers VLA Verein 500 - 500 500 - 6 - 7 - 500 Its purpose is to fund the training and supervision of full-time volunteers Department of Social Protection 308,935 (77,689) 248,598 308,935 (17,351) - 7 - 308,935 Its purpose is to fund a Community Employment Scheme for 20 participants St. Vincent de Paul Community Employment Scheme for 20 participants Its purpose is to fund the set up and provision of Youth Services Túsla 3,000 - 3,000 3,000 - 1,150 1,500 2,650 Its purpose is to fund young person's participation Loreto Foundation Fund - 7 - 7 - 7 - 7 - 7 - 7 - 7 - 7 - 7 -	Its purpose is to fund homeless services specifically for young per	rsons							
VLA Verein 500 - 500 500 - - - 500 - 500 - - 500 - 500 - - - 500 - 500 - 500 - 500 - 500 - 500 - - 500 - 500 - 500 - - 500 - - - - 308,935 - <t< td=""><td>Léargas</td><td>81,733</td><td>(33,653)</td><td>26,636</td><td>81,733</td><td>21,444</td><td>-</td><td>-</td><td>81,733</td></t<>	Léargas	81,733	(33,653)	26,636	81,733	21,444	-	-	81,733
Department of Social Protection 308,935 (77,689) 248,598 308,935 (17,351) - OBA, CARRIAGE SOCIAL PROTECTION SOCIAL PROTE	Its purpose is to fund the training and supervision of full-time vol	lunteers							
Department of Social Protection 308,935 (77,689) 248,598 308,935 (17,351) 308,935 lts purpose is to fund a Community Employment Scheme for 20 participants St. Vincent de Paul 8,995 - 27,256 8,995 (18,262) 8,995 lts purpose is to fund the set up and provision of Youth Services Túsla 3,000 - 3,000 3,000 - 1,150 1,500 2,650 lts purpose is to fund young person's participation Loreto Foundation Fund 3,893 3,893 1,500 3,893 1,500 3,893 1,500 1,500 2,650 lts purpose is to fund homeless prevention and tenancy sustainment initiatives Irish Human Rights & Equality Commission 11,984 - 11,984 1,985 1,985	VLA Verein	500	-	500	500	-	-	-	500
Its purpose is to fund a Community Employment Scheme for 20 participants St. Vincent de Paul 8,995 2,27,256 8,995 (18,262) - 6 8,995 Its purpose is to fund the set up and provision of Youth Services Túsla 3,000 - 3,000 3,000 - 1,150 1,500 2,650 Its purpose is to fund young person's participation Loreto Foundation Fund - 6 - 6 - 6 - 7 - 7 - 3,893 - 3,893 Its purpose is to fund homeless prevention and tenancy sustainment initiatives Irish Human Rights & Equality Commission 11,984 - 11,984 11,984 - (837) - 11,147 Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaigns Erasmus+ 2,898 - 2,898 - 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Its purpose is to fund the training and supervision of full-time vol	lunteers							
St. Vincent de Paul 8,995 - 27,256 8,995 (18,262) 8,995 Its purpose is to fund the set up and provision of Youth Services Túsla 3,000 - 3,000 3,000 - 1,150 1,500 2,650 Its purpose is to fund young person's participation Loreto Foundation Fund 3,893 3,893 Its purpose is to fund homeless prevention and tenancy sustainment initiatives Irish Human Rights & Equality Commission 11,984 - 11,984 11,984 - (837) - 11,147 Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaigns Erasmus+ 2,898 - 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Department of Social Protection	308,935	(77,689)	248,598	308,935	(17,351)	-	-	308,935
Its purpose is to fund the set up and provision of Youth Services Túsla 3,000 - 3,000 3,000 - 1,150 1,500 2,650 Its purpose is to fund young person's participation Loreto Foundation Fund 3,893 3,893 Its purpose is to fund homeless prevention and tenancy sustainment initiatives Irish Human Rights & Equality Commission 11,984 - 11,984 11,984 - (837) - 11,147 Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaigns Erasmus+ 2,898 - 2,898 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Its purpose is to fund a Community Employment Scheme for 20 p	participants							
Túsla3,000-3,0003,000-1,1501,5002,650Its purpose is to fund young person's participationLoreto Foundation Fund3,8933,893Its purpose is to fund homeless prevention and tenancy sustainment initiativesIrish Human Rights & Equality Commission11,984-11,984-(837)-11,147Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaignsErasmus+2,898-2,8982,898-8,03110,074855Its purpose is to fund co-operation for innovation and the exchange of	St. Vincent de Paul	8,995	-	27,256	8,995	(18,262)	-	-	8,995
Its purpose is to fund young person's participation Loreto Foundation Fund 3,893 Its purpose is to fund homeless prevention and tenancy sustainment initiatives Irish Human Rights & Equality Commission 11,984 - 11,984 11,984 - (837) - 11,147 Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaigns Erasmus+ 2,898 - 2,898 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Its purpose is to fund the set up and provision of Youth Services								
Loreto Foundation Fund 3,893 3,893 Its purpose is to fund homeless prevention and tenancy sustainment initiatives Irish Human Rights & Equality Commission 11,984 - 11,984 11,984 - (837) - 11,147 Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaigns Erasmus+ 2,898 - 2,898 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Túsla	3,000	-	3,000	3,000	-	1,150	1,500	2,650
Its purpose is to fund homeless prevention and tenancy sustainment initiatives Irish Human Rights & Equality Commission 11,984 - 11,984 - 10,984 - (837) - 11,147 Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaigns Erasmus+ 2,898 - 2,898 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Its purpose is to fund young person's participation								
Irish Human Rights & Equality Commission 11,984 - 11,984 11,984 - (837) - 11,147 Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaigns Frasmus+ 2,898 - 2,898 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Loreto Foundation Fund	-	-	-	-	-	3,893		3,893
Its purpose is to fund Client Involvement Strategies to ensure that clients are at the centre of service delivery and advocacy campaigns Erasmus+ 2,898 2,898 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Its purpose is to fund homeless prevention and tenancy sustainm	nent initiatives							
are at the centre of service delivery and advocacy campaigns Erasmus+ 2,898 - 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Irish Human Rights & Equality Commission	11,984	-	11,984	11,984	-	(837)	-	11,147
Erasmus+ 2,898 - 2,898 - 8,031 10,074 855 Its purpose is to fund co-operation for innovation and the exchange of	Its purpose is to fund Client Involvement Strategies to ensure that	nt clients							
Its purpose is to fund co-operation for innovation and the exchange of	are at the centre of service delivery and advocacy campaigns								
	Erasmus+	2,898	-	2,898	2,898	-	8,031	10,074	855
good practices in the provision of homeless services to women across	Its purpose is to fund co-operation for innovation and the exchar	nge of							
Dear kingging in the kingging in the kingging of the method	good practices in the provision of homeless services to women a	cross							

Notes to the financial statements - continued

member states of the European Union.

Name and performance conditions\restrictions of grant	Total grant awarded over term	Grants due/(deferred) at 1 Jan 2020	Grant amount received in the year	Grant taken to income d in the year	Grants ue/deferred at 31 Dec 2020	Grant brought forward in restricted funds at 1 Jan 2020	forward in restricted funds	Grant expended in period
Health Services Executive (Department of Health)	5,500	-	5,500	5,500	-	-	-	5,500
The provision of a capital grant for new van								
Galway City Council Social Inclusion grant	300	-	-	-	-	300	222	78
Its purpose is to fund client social inclusion.								
Galway City Council -	1,500	-	750	750	-	-	(750)	1,500
(Department of Housing, planning and local government)								
To support the cost of IT & fitness equipment to support health								
And wellbeing projects								
(Department of Housing, planning and local government)	4,000	-	4,000	4,000	-	-	4,000	-
To fund the community garden project								
(Department of Housing, planning and local government)	1,500	-	1,500	1,500	-	-	-	1,500
To support individuals and families during Covid 19								
Galway County Council	2,500	-	2,500	2,500	-	-	-	2,500
(Department of Housing, planning and local government)								
To support individuals and families in Galway County								
An Pobal	200,000	-	200,000	200,000	-	-	-	200,000
(Department of Rural and Community Housing)								
To support organisations who require financial interventions to								
secure their future and the delivery of critical supports and service	es							
Total restricted income from grants	4,350,783	(5,538)	4,080,018	4,331,925	246,369	213,224	448,142	3,896,321

N	otes to the financial statements - continued		
6	Other Fundraising Activities	2020	2019
		€	€
	Retail income from charity shops	342,898	540,829
	Other Fundraising activities	274,611	282,031
		617,509	822,860
7	Other income	2020	2019
		€	€
	Recharge to North West Simon Community for services provided	31,000	31,000
	VAT refund	2,104	4,216
	Miscellaneous items	45,866	7,802
		78,970	43,018

8 Resources expended

Expenditure on charitable activities has been classified to comply with Charities SORP (FRS 102). Such costs include the direct costs of providing homeless services together with those support costs (training, volunteering, finance and administration costs) incurred that enable these activities to be undertaken. These have been allocated across the activities based on staff and volunteer numbers and utilisation.

Total support costs for 2020 of €514,311 were 8.7% of the total expenditure (2019: €481,115: 9%) and include headcount costs of €357,201 and administration costs of €157,110. These costs are reflected in the Statement of Financial Activities and a breakdown is included in the table below:

Total 2019	3,885,336	1,259,620	153,292	-	-	5,298,248
Support costs	334,557	132,758	10,815	2,985	(481,115)	-
Training and volunteering	-	153,366	2,677	(156,043)		-
Raising funds	287,114	207,475	10,927	3,620	38,902	548,038
Community Employment Scheme	298,597	15,801	-	_	40,459	354,857
Total Charitable activities	2,965,068	750,220	128,873	149,438	401,754	4,395,353
Advocacy & Campaigning	42,399	6,197	-	-	5,745	54,341
Homeless services	2,922,669	744,023	128,873	149,438	396,009	4,341,012
For the year ended 31st December	€ 2019	€	€	€	€	€
				costs		
	costs	costs	costs	volunteering	costs	. 500.
	Staff	Direct	Depreciation	Training and	Support	Total
Total 2020	4,286,696	1,373,566	204,297	-	-	5,864,559
Support costs	357,201	138,213	10,317	8,580	(514,311)	-
Training and volunteering	-	106,042	-	(106,042)	-	-
Raising funds	253,546	218,654	6,437	8,650	33,185	520,472
Community Employment Scheme	299,991	12,337	-	-	39,264	351,592
Total Charitable activities	3,375,958	898,320	187,543	88,812	441,862	4,992,495
Advocacy & Campaigning	27,715	2,660	-	1,055	3,627	35,057
Homeless services	3,348,243	895,660	187,543	87,757	438,235	4,957,438
For the year ended 31st December						
	€	€	€	costs €	€	€
	costs	costs	costs	volunteering	costs	
	Staff	Direct	Depreciation	Training and	Support	Total

Support costs include accounting and finance, maintenance, I.T., human resources, administration and general management functions. Training costs relate to the cost of running extensive training for staff and volunteers essential to their work environment. Volunteering costs are incurred in accommodating and providing for full time volunteers and coordinating full-time and part-time volunteer activity. These costs are allocated across other services on the basis of staff and volunteer numbers and utilisation as appropriate.

Notes to the financial statements - continued		
9 Operating surplus is stated after charging/(crediting)	2020	2019
	€	€
Operating surplus is stated after charging/(crediting):		
Staff costs (Note 10)	4,286,696	3,885,336
Depreciation	204,297	153,292
Profit on disposal of fixed assets	(2,500)	-
Auditor's remuneration		
Audit of charity's financial statements	6,170	6,150
Audit of Community Employment Scheme	984	984
10 Employee information and benefits		
(a) The average number of employees (as calculated using the methodology	2020	2019
required by Companies Act 2014) during the year is analysed below:	No.	No.
Chief Executive Officer	1.00	1.00
Head of Client Services	1.00	1.00
HR Manager (part-time)	1.00	0.75
Financial Controller (part-time)	1.00	1.00
Fundraising team	5.00	4.25
Team leaders	4.00	4.00
Housing Support Care staff	49.00	45.00
Property Development and Housing Officer	2.00	2.00
Quality and Best Practice Co-Ordinator	1.00	0.83
Communications (including student placement)	1.30	1.42
Relief Care Staff	44.00	38.50
Multi-Disciplinary Team	4.00	4.50
Office Manager/Administrator	0.30	1.00
Accounts Department	3.80	2.25
CE Supervisor and Training Co-ordinator	2.00	2.00
Shop Staff	4.30	3.75
Van Driver (part-time)	1.00	1.00
CE Scheme Participants	20.00	20.00
	145.70	134.25
(b) The company's employment costs for all employees comprise:	2020	2019
	€	€
Wages and salaries	3,821,944	3,464,979
Social insurance costs	375,619	343,299
Pension costs	89,133	77,058
	4,286,696	3,885,336

(c) The number of employees receiving remuneration over €60,000 in the year was as follows:

	2020 No.	2019 No.
Salary		
€60,001 to €70,000	2	-
€70,001 to €80,000	1	1
€80,001 to €90,000	-	-
	3	1

Pension costs for these higher paid employees amount to €10,869 in 2020 (2019: €3,786). The company's Chief Executive Officer, Karen Golden, received a gross salary of €71,918 and an employer's pension contribution of €3,849.

Simon Community (Galway) employs staff as participants in government sponsored Community Employment Schemes. The company additionally engages full-time volunteers directly involved in providing services for homeless persons.

11 Directors' remuneration

No members of the board of directors received any remuneration during the year or during the prior year.

12 Taxation

No provision for taxation has been made because the company, being a registered charitable organisation, is exempt from tax under Section 207 and 208 of the Taxes Consolidation Acts, 1997.

Tar	ngible fixed assets	Land and buildings	Computer equipment	Furniture and fittings	Office equipment	Motor vehicles	Total
		€	€	€	€	€	€
Cos	st						
At :	1st January 2020	9,157,838	69,508	263,499	59,879	149,735	9,700,459
Add	ditions	3,171,486	33,062	-	-	36,500	3,241,048
Dis	sposals	-	-	-	-	(30,000)	(30,000)
At 3	31st December 2020	12,329,324	102,570	263,499	59,879	156,235	12,911,507
	cumulated depreciation						
At :	1st January 2020	1,169,450	55,733	257,420	59,879	119,128	1,661,610
Cha	arge for the year	150,729	20,664	995	-	31,909	204,297
Cha	arge on disposals	-	-	-	-	(30,000)	(30,000)
At	31st December 2020	1,320,179	76,397	258,415	59,879	121,037	1,835,907
Ne	t book value						
At 3	31st December 2020	11,009,145	26,173	5,084	-	35,198	11,075,600
At :	1 st January 2020	7,988,388	13,775	6,079	-	30,607	8,038,849

Notes to	the financia	I statements -	continued

	otes to the financial statements - continued		
14	Debtors	2020	2019
		€	€
	Amounts falling due within one year:		
	Galway City Council	41,849	-
	Galway County Council	67,000	-
	Community Employment grant	33,511	12,013
	Health Service Executive core grant retention	97,771	87,999
	Health Service Executive Mental Health Services	23,867	-
	Health Service Executive Covid-19 Support	30,050	-
	European Volunteer Scheme grant	21,444	-
	North West Simon Community	9,552	3,020
	Other debtors	179,201	97,128
	Sundry debtors	28,103	55,013
		532,348	255,173
15	Creditors – Amounts falling due within one year	2020	2019
		€	€
	Trade creditors	173,772	138,639
	Accruals	208,558	145,548
	PAYE and pay related social insurance	100,609	76,807
	VAT & Relevant Contracts Tax	19,656	5,366
	Deferred income (Note 17)	69,124	123,354
	Other creditors	29,656	73,391
	Capital Assistance Scheme loans (Note 16)	331,770	263,643
	Clann Credo Ioan (Note 16)	42,483	42,483
	Housing Finance Agency Ioan (Note 16)	40,198	-
	Thousing Thance Agency four (Note 10)	,	

Deferred income represents the funding received in advance relating to the Community Employment Scheme grant and St. Vincent de Paul funding to be recognised as income in the year ended 31st December 2021.

16 Creditors – Amounts falling due after more than one year	2020	2019
	€	€
Capital Assistance Scheme loans	5,594,284	3,950,338
Clann Credo loan	424,735	451,071
Clann Credo Refurb Ioan	69,973	-
CALF Scheme loan	177,642	-
Housing Finance Agency loan	668,870	-
	6,935,504	4,401,409

Loans under Capital Assistance Schemes are received by Simon Community (Galway) from Galway City Council, by way of mortgage, with repayable periods for each funding agreement ranging from 20 to 30 years. Galway City Council has a charge over Simon Community (Galway) properties as security for the finance provided. Under the terms of the mortgage, Simon Community (Galway) is relieved of monthly capital and interest payments so long as it is in compliance with specific conditions set out in the relevant mortgage agreement, primarily with respect to the use and upkeep of the related properties. Under the terms of the Capital Assistance Schemes, the amounts

repayable to the local authority as at the balance sheet date of €5,926,054 (2019: €4,213,981) represent the aggregate finance received to date as reduced by the cumulative repayments relieved to date of €3,584,394 (2019: €3,252,624).

2019	2020	The loans are repayable in the following periods:
€	€	
306,126	414,451	Within one year
306,126	414,451	Between one and two years
918,378	1,243,353	Between two and five years
3,176,905	5,277,700	After five years
4,401,409	6,935,504	
4,707,535	7,349,955	
2019	2020	Deferred income
€	€	
190,696	123,354	At 1 st January
(52,850)	(89,701)	Community Employment grant advance utilised in current year
89,701	50,863	Community Employment grant advance for following year
(53,713)	-	Local Authority Funding (utilised in year)/received for following year
(50,480)	(33,653)	Léargas funding (utilised in year)/received for following year
-	18,261	St. Vincent De Paul Funding for following year
123,354	69,124	At 31st December
		Split of deferred income:
123,354	69,124	Amounts falling due within one year
-	-	Amounts falling due after more than one year
123,354	69,124	

18 Capital reserves

Capital reserves are represented by an amount of €9,368 being the excess of assets over liabilities transferred to the company by the directors of Simon Community (Galway) on commencement of operations on the 12th January 1989. In 2016, it was decided that capital reserves could be transferred to accumulated restricted reserve.

Notes to the financial statements - continued

19 Reconciliation of movements in accumulated funds

	Balance at	Incoming	Resources	CAS Loan	Transfers	Balance at
	start of year	resources	expended	repayments		end of year
				relieved		
Funds description	€	€	€	€	€	€
Restricted income						
Health Services Executive	200,687	2,384,393	(2,151,984)	-	-	433,096
Galway City Council	-	1,082,855	(1,082,855)	-	-	-
Galway County Council	-	73,198	(73,198)	-	-	-
Donegal County Council	-	42,864	(42,864)	-	-	-
Health Services Executive – Drugs Task Force	-	56,320	(56,320)	-	-	-
Túsla	-	60,000	(60,000)	-	-	-
Léargas	-	82,233	(82,233)	-	-	-
Department of Social Protection – Community Employment	-	308,935	(308,935)	-	-	-
Department of Rural and Community Housing – An Pobal (Stability Fund)	-	200,000	(200,000)	-	-	-
St. Vincent de Paul	-	8,995	(8,995)	-	-	-
Loreto Foundation Grant	3,893	-	(3,893)	-	-	-
HSE – National Lottery Grant (Motor Vehicle)	-	5,500	-	-	-	5,500
Galway City Council Grant for Social Inclusion	300	-	(78)	-	-	222
Galway City Council Grant for Community Enhancement	-	4,000	-	-	-	4,000
Galway City Council Grant for Information Technology	-	750	(1,500)	-	-	(750)
Galway County Council Grant for Support during Covid Pandemic		2,500	(2,500)	-	-	-
Tusla – To fund Youth Participation	1,150	3,000	(2,650)	-	-	1,500
Erasmus	8,031	2,898	(855)	-	-	10,074
Irish Human Rights and Equality Commission	(837)	11,984	(11,147)	-	-	-
Other restricted donations (including fundraising)						
St. Anthony's and Claddagh Credit Union Grant	8,410	5,000	(8,410)	-	-	5,000

Notes to the financial statements - continued

Reconciliation of movements in accumulated funds (Continued)

Reconciliation of movements in accumulated funds (continued)						
	Balance at	Incoming	Resources	CAS Loan	Transfers	Balance at
	start of year	resources	expended	repayments		end of year
				relieved		
Restricted Sleep Out Fund BRC and County	84,346	90,000	(84,188)	-	-	90,158
Restricted Sleep Out Fund New Homes Fit Out Fund	13,125	-	(13,125)	-	-	-
Essential Funds	18,744	29,703	(36,077)	-	-	12,370
Essential Funds – County	-	20,000	-	-	-	20,000
Client Involvement Strategy (Vincent Butler)	14,000	-	(9,567)	-	-	4,433
OT and Client Health and Wellbeing Fund	23,258	24,005	(24,809)	-	-	22,454
Peter Mark and Women's Services Restricted donations	4,780	-	(4,780)	-	-	-
Reddington Grant	-	3,570	(1,853)	-	-	1,718
Medtronic Corporate Grant	-	11,435	(9,674)	-	-	1,761
100 Men who give a damn	-	6,750	-	-	-	6,750
Capital grants received in prior years	55,889	-	(3,270)	-	-	52,619
Capital reserves	9,368	-	-	-	-	9,368
Total restricted funds	445,144	4,520,888	(4,285,760)	-	-	680,272
Unrestricted reserves	1,582,386	1,559,904	(1,578,799)	-	9,896	1,573,387
Designated property maintenance	722,595	-	-	-	(9,896)	712,699
Designated strategic development	251,819	-	-	-	-	251,819
Capital Assistance Scheme loan payments waived	3,252,624	-	-	331,770	-	3,584,394
Accumulated funds	6,254,568	6,080,792	(5,864,559)	331,770		6,802,571

20 Analysis of net assets between funds

	Unrestricted funds €	Restricted funds €	Designated funds	CAS Loan payments relieved €	Total funds 2020
Tangible assets	4,080,045	-	-	6,995,555	11,075,600
Current assets	2,746,210	680,272	251,819	-	3,678,301
Creditors falling due within one year	(684,056)	-	-	(331,770)	(1,015,826)
Creditors due after more than one year	(1,341,220)	-	-	(5,594,284)	(6,935,504)
Net assets at 31 st December 2020	4,800,979	680,272	251,819	1,069,501	6,802,571
1 Reconciliation of net income to net cash flow f	rom charitable activit	ies		2020	2019
lunaria fantha mariad (an martha Chatanant af	Figure 1 A set state 1			€	€
Income for the period (as per the Statement of Net income	Financial Activities)			548,003	248,934
Adjust for:					
Capital Assistance Scheme loan repayments reli	ieved			(331,770)	(263,643)
Depreciation charges				204,297	153,292
Loss/(Profit) on disposal of tangible assets				(2,500)	-
Decrease/(increase) in debtors				(277,175)	18,083
Increase/(decrease) in deferred income				(54,230)	(67,343)
Increase/(decrease) in creditors				92,500	(108,164)
Bank interest received				(2,920)	(4,283
Interest payable				27,038	4,174
Net cash provided by charitable activities				203,243	(18,950)
2 Analysis of cash and cash equivalents			At 1 st	Cash	At 31s
			January	flow	December
			2020		2020
			€	€	€
Cash at bank and in hand			1,139,471	(145,320)	994,151
Notice Deposits			2,091,715	60,087	2,151,802
Net funds/(debt)			3,231,186	(85,233)	3,145,953

23 Capital commitments

The company has capital commitments totalling €1,388,400 relating to 5 residential properties and refurbishment of 1 commercial property that are in the process of being acquired/refurbished at the year end. These additional properties will be financed from a combination of loans under the Capital Assistance Scheme, Capital Asset Lease Finance Scheme and Clann Credo (Note 16).

24 Contingent liabilities

The company did not have any contingent liabilities at the year end.

25 APB Ethical Standard – Provisions Available for Small Entities

In common with many other businesses of our size and nature, we use our auditors to assist with preparation of the financial statements.

SIMON COMMUNITY (GALWAY)

(Not having a share capital and limited by guarantee)

Notes to the financial statements - continued

26 Limited liability

The company is limited by guarantee and does not have a share capital. Each member's liability in the event of winding up will not exceed €2.

27 Post Balance Sheet events

Apart from our response to the Covid-19 virus as detailed on pages 5, 6 & 7, there have been no significant events affecting the charity since the year end.

28 Related party transactions

There were no related party transactions during the year.

29 Tax clearance

Simon Community (Galway) has an up to date tax clearance certificate as at the date of approval of the financial statements.

30 Approval of financial statements

The accounts were approved by the board of directors on the 2nd of September 2021.