

Housing Support Officer (HSO) Community Detox

Job Title:	Housing Support Officer (HSO) Community Detox
Reports to:	Service Manager, Harm Reduction
Location:	11 Sean Mulvoy Centre, Sean Mulvoy Road, Galway, H91 EAY0
Contract Details:	Permanent position, subject to 6-month probation period, 37 hours per week
Salary Details:	HSE Social Care Worker 01/02/2022 salary scale €33,966 – €48,950
Job Purpose:	The Community Detox Worker offers psychosocial therapeutic support to clients wishing to access an addiction service in their own community.
Duties and Responsibilities:	<ul style="list-style-type: none"> ▪ To work within a Dynamic Multi-Disciplinary Team ▪ To offer tailored one-to-one support in the areas of mental health, substance use, overdose, prevention, violence, self-harm, suicidality and sexual and emotional trauma ▪ To co-develop and co-facilitate groups to provide support and psychoeducation to clients, appropriate to their needs and strengths ▪ To work using a trauma informed, strengths-based approach/CRA/ MI ▪ To deal with difficult or problematic situations in a sensitive manner and within the framework of the organisation’s policies and procedures ▪ To ensure that clients are consulted with and involved in the operation of the service to the greatest practical extent ▪ To be accessible and responsive to clients questions, concerns and requests for information ▪ To maintain positive and mutually beneficial relationships with relevant external agencies ▪ To facilitate clients to access local services such as medical, therapeutic, welfare, training, education and employment and to advocate on their behalf ▪ To work on an Outreach basis as and when appropriate <p><u>Administration</u></p> <ul style="list-style-type: none"> ▪ To maintain all recording systems as directed ▪ To ensure that all communication and administrative policies and procedures are followed ▪ To prepare reports, statistics and other information as required <p><u>Training</u></p> <ul style="list-style-type: none"> ▪ To attend and participate in training courses as required ▪ To identify areas of future training need <p><u>General</u></p> <ul style="list-style-type: none"> ▪ To represent Galway Simon Community at meetings, conferences, seminars and other events ▪ To project a positive image of the Simon Community at all times ▪ To maintain confidentiality on all matters relating to staff, volunteers, clients, ex clients and general Galway Simon Community Business ▪ To be aware of and adhere to all Galway Simon Community Policies and Procedures currently in operation ▪ To facilitate effective team work and maintain good channels of communication ▪ To attend training, meetings, case conferences and external meetings as appropriate ▪ To work at other locations as and when required ▪ To work in line with best practice and in accordance with the policies and procedures of Galway Simon Community

	<ul style="list-style-type: none"> ▪ To be accountable for your workload to the Service Manager ▪ All other duties as may be from time to time requested by management and which are consistent with your job and responsibilities <p>This Job Description is intended to indicate the broad range of responsibilities and requirements of the position. It is neither exhaustive nor exclusive but while some variation can be expected in particular duties, as the position evolves, the outline is considered to provide a reasonable general description of the position.</p>
Person specification:	<p><u>Essential</u></p> <p>Education</p> <ul style="list-style-type: none"> • A recognised third level qualification (minimum Level 7) in social care, mental health nursing, psychology, addiction studies or a related field <p>Experience, Attributes, Skills, Abilities and Knowledge</p> <ul style="list-style-type: none"> • Two years' experience of working with substance users, people experiencing poor mental health and/or other socially marginalised groups including homelessness • A thorough knowledge of and a commitment to working in the area of psychosocial support • Knowledge and experience of working with people experiencing a Dual Diagnosis/ Co-occurring issues • A commitment to working in a low threshold setting and an ability to treat the client group in a non-judgmental and respectful way • Have a knowledge of child protection and safe-guarding vulnerable adults' policies • An ability to work from own initiative within a challenging, ever changing environment • Strong interpersonal, leadership, teamwork and conflict resolution skills • Excellent knowledge of relevant local services, especially in the areas of mental health and addiction • Experience of effective interagency work • Strong interpersonal and group facilitation skills • An excellent ability to communicate verbally and in writing with a wide variety of people • Competent I.T. skills • An ability to understand, prevent, manage and respond to challenging behaviour • Have a valid and full clean driver's licence; access to own vehicle for work-related purposes and be able to obtain insurance to indemnify Galway Simon and carry passengers in relation to work-related duties.
To apply:	<p>All applications should be submitted on the Galway Simon Community application form. Application form and detailed job description can be obtained from www.galwaysimon.ie</p> <p>Applications must be submitted to jobs@galwaysimon.ie, or by post to HR Dept, Galway Simon Community, 11 Sean Mulvoy Centre, Sean Mulvoy Road, Galway H91EAY0 by 5pm 19th November 2023.</p> <p>If you have any questions in relation to this position please contact the HR department via email jobs@galwaysimon.ie</p>
<p>Galway Simon Community is an equal opportunities employer and welcomes applications from all sections of the community.</p>	