



## SIMON COMMUNITY (GALWAY)

(A company not having a share capital and limited by guarantee)

## Director's Report and Annual Financial Statements

Year ended 31<sup>st</sup> December 2021

**Prepared by:**

Candor Chartered Accountants Limited  
Chartered Accountants and Statutory Audit Firm  
Harris House  
IDA Business Park  
Tuam Road  
Galway

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## **DIRECTORS AND OTHER INFORMATION**

### **Directors – Non-executive**

Maureen Lynch (Chairperson)  
Edelle Lawson  
Stephen Mackey  
Lorna Cahill  
Lucy Joyce  
Pat Winters (resigned 25<sup>th</sup> January 2021)  
Billy Owens (appointed 29<sup>th</sup> March 2021)  
Sean O'Connor (appointed 27<sup>th</sup> September 2021)  
Claire Gannon (appointed 27<sup>th</sup> September 2021)  
Henry Cleary (resigned 15<sup>th</sup> November 2021)  
Patrick Medley (resigned 15<sup>th</sup> November 2021)  
Paul Shelly (resigned 15<sup>th</sup> November 2021)  
Dervil O'Reilly (resigned 11<sup>th</sup> March 2022)  
Gerry Cleary (appointed 8<sup>th</sup> April 2022)

### **Company Secretary**

Lorna Cahill

### **Financial Controller**

Theresa Hendley

### **Chief Executive**

Karen Golden

### **Registered office**

11 Mulvoy Commercial Centre  
Sean Mulvoy Road  
Galway

### **Charity number**

20018962

### **Company number**

144699

### **Revenue charity number**

CHY 8007

### **Auditors**

Candor Chartered Accountants Limited  
Chartered Accountants and Statutory Audit Firm  
Harris House  
IDA Business Park  
Tuam Road  
Galway

### **Bankers**

Allied Irish Bank, Lynch's Castle, Galway  
Permanent TSB, Eyre Square, Galway  
Bank of Ireland, Mainguard Street, Galway  
Bank of Ireland, Eyre Square, Galway

### **Solicitors**

O'Carroll & Co.  
19a Merchants Road  
Galway

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

The directors present their report and the audited financial statements of Simon Community (Galway) for the year ended 31<sup>st</sup> December 2021. We have clearly defined aims, objectives and values which are core to how we operate.

Galway Simon's Vision is a community where everyone lives in a place they call home.

**Mission**

- Play a constructive role in finding solutions for people who are homeless or at risk of being homeless, through prevention services, providing access to housing, and providing health and wellbeing services.
- Provide holistic support by collaborating with statutory and voluntary agencies, friends, supporters and the wider community to combat homelessness.
- Work towards eliminating homelessness through advocacy, education and campaigning.

**Values**

- Compassion: truly caring is at the forefront of who we are. We demonstrate solidarity with our clients, with a willingness to help carry the burden.
- Competence: our staff are skilled, professional and flexible, providing innovative approaches to resolving issues, resulting in positive outcomes for clients.
- Client-centred support: ensuring the client is at the centre of all we do. Listening to clients' needs and situations and offering support accordingly, always with respect.
- Commitment: a strong commitment to our ethos and our clients within our work, adopting a 'whatever it takes' approach.
- Community: creating a community and support which allows clients to feel a sense of belonging in which they can thrive. Our stakeholders, clients, staff, volunteers, board of directors, funders, donors and the wider public who support us are central to our community.
- Collaboration: the organisation actively works to establish and maintain trust and co-operative working relationships between multiple stakeholders, with honesty, integrity and complete transparency.

**Ethos**

Simon Community (Galway) is first and foremost a community. The client is at the heart of what we do and will remain at the heart of what we do, despite increasing demands and ever-changing challenges. We recognise that where people have been displaced, excluded and have had significant traumas in their lives, they face more obstacles and may have difficulties navigating their own paths. We create purposeful relationships with clients, working together to find the solutions that most appropriately meet their needs. Every client and situation is different and we endeavour to be accepting, compassionate and extremely resourceful in our work. We build relationships and trust with our clients, demonstrate belief in them, commit to being there for them for as long as it takes, and sometimes just as importantly, ensure they know that. Within Simon Community (Galway) there is a commitment to providing people with the help they need when they need it; we make every effort to overcome the obstacles that our clients are faced with, always with humanity and proficiency.

**Legal status and organisational structure**

Simon Community (Galway) began providing services in the city in 1979 and in the intervening years has provided a wide range of care, accommodation and advocacy services to people who are homeless or at risk of becoming homeless.

The organisation is a registered charity, company No. 144699, a company limited by guarantee without a share capital, incorporated on the 12<sup>th</sup> January 1989. The charity trades under the name Galway Simon Community. The objectives of the company are charitable in nature with established charitable status. The charity has been granted charitable tax status under Sections 207 and 208 of the Taxes Consolidation Act 1997, Charity No. CHY 8007 and is registered with the Charities Regulatory Authority, CRA No. 20018962.

The charity was established under a constitution which established the objects and powers of the charitable company and is governed under its constitution and managed by a board of directors. All income is applied solely towards the promotion of the charitable objectives of the company.

The financial statements have been prepared in accordance with the Companies Act 2014 and FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' issued by the Financial Reporting Council as modified by the Statement of Recommended Practice 'Accounting and Reporting by Charities', which has replaced previous general accounting practice ('GAAP') used in Ireland and the UK. Charities SORP (FRS 102) is not currently obligatory under the Irish Charities Act, 2009. The Charity Commission for England and Wales is recognised by the UK Accounting Standards Board (ASB) as the appropriate body to issue SORPs for the charity sector in the UK, and the Charities SORP (FRS 102) has therefore been recognised as best practice for financial reporting by charities in Ireland.

## **DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

The day to day management of the charity for the year ended 31 December 2021 was directed by the following key management personnel:

Karen Golden, Chief Executive

Karen Feeney, Head of Client Services

Theresa Hendley, Financial Controller

Geraldine Grady, Human Resources Manager

Gale Wilson, Fundraising Manager (Resigned August 2021)

Oliver McGrath, Property Manager

Fintan Maher, Head of Fundraising & Communications (From October 2021)

Details of the external advisors engaged by the charity are listed on page 3.

The charity has a total of 9 non-executive directors drawn from diverse backgrounds who bring to board deliberations their significant life experience, business and decision-making skills achieved in their respective fields.

The board of directors meets on a monthly basis and is responsible for the strategic direction of the charity. There is clear division of responsibility with the board retaining control of major decisions under a formal schedule of matters reserved to the board for decision. The Services, Quality and Safety Subcommittee; Finance and Governance Subcommittee; Property Subcommittee; Fundraising and Marketing Communications Subcommittee and HR Subcommittee all held meetings in line with their Terms of Reference during the year. The Chief Executive is responsible for the efficient running of services and for devising strategy and policy within the authorities delegated to the role by the board.

### **COVID-19 virus**

Covid-19 continued to dominate in 2021, and the primary focus throughout the year was to keep clients, staff and volunteers safe and well throughout the pandemic. Many of those whom the organisation supports have serious underlying medical issues and are very vulnerable. Simon Community (Galway)'s dedicated front-line teams continued to work tirelessly to keep clients, staff and volunteers safe and well.

#### *Response Teams*

- The Simon Community (Galway) Emergency Response Team oversees the response to Covid-19 across all services.
- Simon Community (Galway) actively engaged with the Galway City Emergency Response Team for Homeless Services to ensure a collaborative and coordinated response was provided to people availing of homeless services in the city.

#### *Covid Protocols*

- Covid protocols were kept under constant review in line with public health guidance, HSE guidance on the care of vulnerable groups (including homeless services) and guidance for the management of residential care facilities. Regular updates were provided to staff at team meetings and through the organisation's intranet.
- Teams continued to observe social distancing, PPE and infection prevention control protocols. Nurse Regina Boyle continued to liaise with the HSE's Infection Prevention Control team, principally Nurse Olivia Flynn, and all recommendations provided were fully implemented.
- Simon Community (Galway) provided ongoing resources and educational support to clients around good hygiene, coughing and sneezing etiquette, and social distancing practices. Hand sanitisers and other hygiene products were distributed to clients across services.

#### *Vaccination Programme*

- Nurse Regina Boyle provided information for clients, staff and volunteers in relation to vaccination.
- Clients were facilitated to attend vaccination clinics, for example through the provision of transport support.

#### *Monitoring and Testing*

- Nurses on Simon Community (Galway)'s Multi- Disciplinary Team were fully trained on PCR Covid-19 testing to ensure that testing for clients in homeless services could be carried out in a timely manner. This was essential to mitigate the risk of an outbreak in residential services in particular.
- Dr. Kieran Coleman and Nurse Regina Boyle provided advice to the Simon Community (Galway) Emergency Response Team in relation to the rollout of Antigen Testing across Services.
- Frontline staff were included in the Essential Workers category for fast track testing.

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

*Transport*

- A service was put in place to ensure that clients who may be symptomatic or feeling unwell could be transported safely, for example from the hospital back to Simon Community (Galway)'s services.

*Client Support*

- Regular contact was maintained with clients who live in the community. Simon Community (Galway) continued to adjust practice in line with current guidance, and many contacts with clients moved to video call and phone. Face to face meetings and consultations with clients continued to take place, with appropriate social distancing, where it was deemed necessary. For some clients, the in-person meetings were hugely important in reducing isolation and maintaining stability – especially where some or all of their other supports or services were withdrawn or went online.
- Food, shopping and essential medication were delivered to clients who were self-isolating and cocooning.
- Some clients who experienced food poverty were supported with food hampers.
- Phones, tablets and televisions were provided to clients who were restricting their movements. Simon Community (Galway) also supported clients with books, jigsaws, model sets, exercise resources, gardening equipment and other materials, to help them to alleviate anxiety and take care of their mental health. Many of these resources were donated.
- Simon Community (Galway) continued using technology to promote some key interactions for clients, for example doctor appointments by using a laptop; Galway Simon Music Project over Zoom; AA meetings and Recovery College using Zoom and other platforms.
- Staff completed HSE Training online on correct procedures around using and removing PPE.

*Collaboration*

- Simon Community (Galway) was in regular discussions with other statutory and voluntary agencies to ensure that there was a coordinated and collaborative response to protecting those experiencing or at risk of homelessness in Galway.
- Through collaboration with Simon colleagues around the country, and networks such as the European Housing First Hub, Simon Community (Galway) stayed abreast of the response elsewhere in Ireland and abroad.

*Supporting GSC's Teams*

- Measures were put in place to support staff.
- Staffing levels were kept under constant review.
- Work practices were adjusted to ensure a safe working environment for staff. A number of people worked from home for periods of time, and Return to Work Protocols were developed and implemented as some staff returned to the office.
- Adjustments were made to the fulltime volunteer programme for 2020/21 and 2021/22, with extensive supports provided to volunteers joining Simon Community (Galway) through the European Solidarity Corps (ESC) Programme.

*Financing Service Provision*

- Financial scenarios continued to be reassessed as the situation evolved. Under Government guidance, Simon Community (Galway)'s two charity shops were closed until May 17<sup>th</sup> and staff redeployed to front line services. While some of the Spring/Summer fundraising events were cancelled, significant efforts went into re-imagining fundraising events for the second half of the year – for example, the annual Sleep Out remained Virtual in October 2021. Additional funding was secured to alleviate some of the higher costs of operating services. Based upon projections, the Directors anticipated that funds held in the reserves would be available to fund any operational deficit that might have arisen for the year ending 31<sup>st</sup> December 2021.

This extraordinary collective effort across the entire community enabled Simon Community (Galway) to keep clients, staff and volunteers safe throughout a hugely challenging period. Throughout the year, fewer than 10 people contracted Covid and thankfully, they made a full recovery. Critically, there was no onward transmission within the organisation, and through the very hard work of the staff and volunteer teams, in addition to some very good fortune, there was no outbreak within Simon Community (Galway)'s Services.

Some major cities around the world have seen very significant Covid infection rates among their homeless populations. The Directors would like to acknowledge and commend the inspirational work and effort of clients, staff and volunteers throughout 2021, and the deep commitment to keeping each other safe that has permeated the community throughout the pandemic.

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

**Objectives and Activities**

While Covid continued to dominate the headlines in 2021, the housing and homelessness crisis deepened as the moratorium on evictions and other protection measures were lifted. For people experiencing or at risk of homelessness, Covid compounded the precarity of their situation.

The housing and homelessness crisis continued to have a severe impact across the West of Ireland in 2021. The rate of new social housing builds has not been adequate to address the needs of people in emergency and homeless services, or on the social housing waiting list. Unfortunately, the hoped-for delivery of social housing units in 2021 continued to be negatively impacted by Covid restrictions. As demand continues to outstrip supply, rents continue to increase. Between 2016 and 2021, the period of Rebuilding Ireland, average rent increased by 67% and by 84%<sup>1</sup> in Galway City and County respectively. At the same time, only 543 social homes were built in Galway City and 510 in Galway County<sup>2</sup>. It is generally accepted that a household should spend no more than 25-35% of net disposable income on housing.<sup>3</sup> However, it is reported that "more than one in five tenants paying market rent in Ireland are paying over 40 per cent of their disposable income on housing, with almost one in 10 paying over 60 per cent and more than one in 20 paying 75 per cent."<sup>4</sup> In addition to putting tenancies at risk, this high cost of housing is contributing to food and fuel poverty. Technology poverty, whereby children were not able to participate equitably in online schooling during the pandemic because they did not have access to appropriate devices or broadband, emerged as a more significant phenomenon in 2020 and 2021.

Simon Community (Galway)'s work continued every single day throughout the pandemic. In 2021, Simon Community (Galway) supported a total of 814 unique households across our Housing and Homelessness Prevention Services, representing 948 adults and 563 children (1,511 people).

173 households were accommodated in Simon Community (Galway) housing services, 61 of whom were also provided with a prevention service to maintain their tenancies. Additionally, 641 households were actively supported in the community to prevent them from becoming homeless. The breakdown of these services include:

- **Emergency Service**

In 2021, Simon Community (Galway) provided 13 full-time beds as part of an emergency service to homeless men in Galway City. This emergency service operated as part of the city's Cold Weather Response Service over the Winter months and added respite beds when required (for example, during severe weather events). This service ensures that homeless men have a warm bed and a hot meal available to them each night. In addition to this, the men are also supported in their search to secure longer-term accommodation. Throughout 2021, 46 men were supported by this service.

- **Men's High Support Housing**

Our Supported Housing is for men who have multiple needs, have a history of regular contact with homeless services or require long term support. This service is made up of 3 houses which cater for single men and each house is staffed on a 24-hour basis. Issues of addiction and mental and physical health are dealt with by our staff and specialist services. In 2021, this service supported 21 men.

- **Women & Family Service**

Our Women & Family Service provides a dual service of residential housing as well as a Community Support Service working with women and families who are homeless or at risk of homelessness. The women who are accommodated within the residential service have a history of long-term homelessness and multiple needs. Some have experienced significant domestic, physical and/or sexual abuse. In the residential service, our staff team focuses on supporting and empowering our clients to manage the issues that caused them to become homeless and to work towards moving on to living independently. The residential service is staffed on a 24-hour basis and supported 4 women in 2021. A further 6 women are supported within two units of community-based housing and receive intensive visiting support. In addition, there are comprehensive support services provided to single women and families at risk of homelessness. Clients may receive brief interventions to resolve difficulties, or more intensive case management where a number of services will be needed to resolve a housing difficulty, or ensure a tenancy can be sustained. In 2021, the Women and Family Community Support Service supported 55 unique households, including 28 families with 68 children.

*It was a particularly challenging year in Simon Community Galway's Residential Services, with extensive Covid-19 protocols in place throughout the year.*

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<sup>1</sup> Daft.ie Rental Reports based on Q1 2016 – Q1 2021

<sup>2</sup> 'Local Authority Build', Overall Social Housing Provision, [www.housing.gov.ie](http://www.housing.gov.ie)

<sup>3</sup> Cost Rental Housing and Services of General Economic Interest (SGEI) - Research Launch 29th April 11am - Irish Council for Social Housing (icsh.ie)

<sup>4</sup> One in 10 households pay over 60% of income on rent (irishtimes.com)

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

- **Housing First**

In 2019 Simon Community (Galway) established a Housing First Service in Galway City, in collaboration with Cope Galway, Galway City Council and the HSE. As outlined in the National Housing First Implementation Plan, the priority target group for a Housing First response are people with a history of sleeping rough and long-term users of emergency homeless accommodation with high and complex mental health and addiction needs. Housing First does not require individuals to resolve the issues that contributed to them becoming homeless before being provided with housing, but rather stable housing is seen as a basis for recovery and reintegration. The target for the first year (June 2019-May 2020) was five tenancies, with an additional ten tenancies to be created by the end of year two (May 2021). The first tenancy was created in December 2019 and in total 22 tenancies were created by the end of year two, ahead of target in spite of the pandemic. The lack of suitable one bed properties is a challenge for Housing First Services across the country – however, this issue is particularly acute in Galway City as a result of legacy planning issues. Clients are achieving very high levels of stability with a 95% tenancy sustainment rate. Independent research being carried out by the University of Limerick has found that the Galway City Housing First Pilot is demonstrating very high levels of fidelity to the principles of Housing First.

In 2021, the Housing First collaboration between Simon Community (Galway) (as lead NGO agency) and Cope Galway extended to the region. In addition to ongoing collaboration with the HSE and Galway City Council (as regional lead Local Authority), the regional service also saw the collaboration to create Housing First tenancies across the West of Ireland extend to Galway County Council, Mayo County Council and Roscommon County Council, with a combined target of 31 tenancies in the three Local Authority areas over three years. During 2021, 6 tenancies were created in County Galway, 1 in County Mayo and 2 in County Roscommon.

Simon Community (Galway) is committed to working in partnership with other agencies to deliver Housing First tenancies and wraparound supports in Galway, Mayo and Roscommon. In 2021, we identified a working space that would enable the City and Regional Tenancy Sustainment Teams, Multi-Disciplinary Health and Wellbeing Team, and the Slí Nua Specialist Community Mental Health Team to benefit from the synergies of co-location. Collectively, we aspire to create a Centre of Excellence with a focused commitment to harm-reduction. The teams moved into the new space in April and May 2022.

- **Housing Led & Independent Living**

Simon Community (Galway) has several apartments and houses which give people the opportunity to live independently within the community. The clients who live in these properties have long histories of homelessness and a spectrum of support needs. Providing security of tenure has been an important element of ensuring that there is no further recurrence of homelessness. Many clients of our Housing Led Service have had periods of stability within our High Support or Community Based Housing Services, and despite having complex needs will not qualify for Housing First. We have also worked to secure housing for families at risk of emergency homelessness. These properties are located throughout Galway City and County, and provided a home to 32 unique households throughout 2021, including 7 families and 23 children.

- **Youth Service**

Simon Community (Galway)'s Youth Service works with young adults, aged 18-25, to prevent them from falling into the cycle of homelessness. We work with each young adult to develop their skills so that they can live independently. The service added two additional properties to its residential transitional accommodation in 2021 - four apartments and two houses now provide a home for 12 young adults. In addition, Simon Community (Galway) partnered with Galway City Council and Túsla to acquire three properties under the Túsla CAS Scheme to provide tenancies which are ringfenced for young adults leaving care. All young adults in our Youth Service have access to regular key working staff support and specialist supports from our multidisciplinary team (MDT). We support young adults to move from our transitional service to live independently, and continue to provide outreach supports as needed. In 2021, 12 young adults accessed our transitional accommodation. The first Túsla CAS tenancies were created. 27 young adult households, including 3 families with 3 children, were supported in the community.



**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

- **Community Housing and Resettlement**

This service has several houses located throughout Galway City and County which give people the opportunity to work towards living independently in the future. Placements are offered to people who have had long stays in emergency accommodation and who need focused and targeted support to address the issues that have made them vulnerable to homelessness. The service provides shared housing as well as individual apartments with access to staff support, based on the needs of those accessing this service. In 2021, this service supported 45 men and women to maintain a lifestyle of greater independence.

- **My Home**

The My Home Project was a new Pilot Project in 2020 in Partnership with the HSE and the Local Authorities in County Galway and County Roscommon. The project was a response to an identified need for social care support for mental health service users transitioning from mental health settings to independent living. A further 9 tenancies were allocated under the programme in 2021 bringing the total worked with to 35. The pilot phase of the project was evaluated, and the service has been mainstreamed and extended to include Galway City and County Mayo.

- **Community Support Service**

Simon Community (Galway) is deeply committed to preventing homelessness. The Community Support Service works with men, women and families to prevent them from becoming homeless. The Community Support Team helps people to remain in their own home or to find a new home, and to continue to live as part of their local community. Simon Community (Galway) works closely with people to provide advice, support and practical assistance. This service also provides ongoing support to those who have successfully moved into their own accommodation in order to prevent them from re-entering homelessness. In 2021, the Community Support Team provided a service to 71 unique households, including 4 families with 6 children.

- **Rapid Prevention Support Service**

Simon Community (Galway)'s Prevention Services were reconfigured in 2021, and the Rapid Prevention Support Service was established with the specific purpose of preventing people from becoming homeless. Where a clear risk of homelessness is identified for individuals or families, focused support is delivered that will provide assistance to people to either save a tenancy or find alternative accommodation. As far as practicable, clients are given necessary assistance to minimise the need to access emergency homeless accommodation or crisis homeless services. As the moratorium on evictions and other protections were lifted, and with increasing demand for housing far exceeding available supply, this service supported clients with rapid intensive interventions around sourcing and securing new accommodation. This style of support focused on practical bridging (e.g. assistance with budgeting, securing deposits, securing all entitlements), offering information and signposting, meeting all administrative requirements to secure a tenancy, practical assistance to navigate viewings, communication with letting agents and landlords, practical assistance with resettlement. In general, clients of this Service do not require longer-term intensive tenancy sustainment supports. In 2021, the Rapid Prevention Service supported 273 unique households, including 115 families and 243 children.

- **Resource Centre and County Outreach Service**

Our Resource Centre in Ballinasloe plays a vital role in preventing homelessness in the local community. The centre operates a drop-in service as well as an outreach service that offers advice and practical support to those experiencing or at risk of homelessness in the East Galway area. In March 2020, the drop-in element of the service closed under Covid restrictions. The Centre continued to be available to clients by appointment for hygiene and laundry facilities. The County Outreach Service continued to support clients on an outreach basis throughout the year. With pilot funding from the HSE as part of the winter plan, intensive supports were delivered to people sleeping rough in counties Galway and Mayo. In 2021, the service supported 176 unique households, including 84 families with 208 children.

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

- **Multi-Disciplinary Health and Wellbeing Team**

Our Health and Well-being Team provides specialist support to people in areas including physical and mental health, addiction and occupational therapy. The team includes

- Three Registered General Nurses (2.2 Whole Time Equivalent/WTEs)
- GP Services
- Specialist Senior Clinical Psychologist and Trainee Psychologist
- 2 Substance Misuse Counsellors
- Occupational Therapy

The team provides services to people in all homeless services in Galway, and to people in the Housing First Programme across the Region. The GP and Nurse team provided a street outreach consultation service.

- **Benzodiazepine Community Detoxification Programme**

Simon Community (Galway)'s Community Detox Service was set up as a pilot project to help support people who wish to detoxify from benzodiazepines and who are homeless or at risk of homelessness. Using a psychosocial model of service delivery, the service supports clients to reduce or stop their use of benzodiazepines. Dr Ronni Greenwood of University of Limerick led an independent evaluation of the pilot service in 2021. Additional funding for the Service has been provided, and it will now continue beyond the pilot phase. This service worked with 43 individuals in 2021.

- **Dental Services**

Simon Community (Galway) coordinates Dental Services to people in all homeless services in Galway city. 192 individual treatments were provided to clients in homeless services during 2021.

- **Chiropody Services**

Simon Community (Galway) provides Chiropody Services to people in all homeless services in Galway City and in our Resource Centre in Ballinasloe. 70 individual treatments were provided for clients during 2021.

- **Social Inclusion Service**

A key commitment in Simon Community (Galway's) Strategic Plan was to create a role to support clients to enhance their involvement in community activities. In 2021 pilot funding was secured to develop a Social Inclusion Service with a key focus on developing pathways for clients to engage in socially valued roles. We understand from our experience that clients who struggle with isolation and loneliness, or who have lost confidence because of their experiences of homelessness, need effective support to fully integrate into the wider society. The service has a focus on supporting and underpinning development opportunities for clients through engagement with, for example, Simon Community (Galway)'s Music Project, Allotment and Soccer Team. Equally there is targeted support to clients to make transitions into training, employment and external community supports. There has been a significant increase in the numbers of clients securing employment, particularly clients of the Youth Service.

- **Advocacy**

Simon Community (Galway) continued to advocate for clients at a local level with Local Authorities and nationally through the Simon Communities of Ireland. Simon Community (Galway) advances the rights of people who are homeless and assists them in an advocacy role. Despite in-person events being cancelled in 2021 due to Covid-19, we continued to deliver advocacy presentations to our stakeholders. Staff members also contributed to various consultative fora and virtual public speaking events. We continued regular advocacy communications including press releases, and a dedicated Covid-19 digital communications series involving blogs, email campaigns and social media posts. We believe that campaigning for changes in social attitudes and social policy is a necessary and complementary part of our work.

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

**Directors and Company Secretary**

The directors who served throughout the year and to the date of signing, except as noted, were as follows:

Maureen Lynch (Chairperson)	Lorna Cahill
Edelle Lawson	Lucy Joyce
Stephen Mackey	
Pat Winters (resigned 25 <sup>th</sup> January 2021)	Sean O'Connor (appointed 27 <sup>th</sup> September 2021)
Billy Owens (appointed 29 <sup>th</sup> March 2021)	Claire Gannon (appointed 27 <sup>th</sup> September 2021)
Henry Cleary (resigned 15 <sup>th</sup> November 2021)	Patrick Medley (resigned 15 <sup>th</sup> November 2021)
Paul Shelly (resigned 15 <sup>th</sup> November 2021)	Dervil O'Reilly (resigned 11 <sup>th</sup> March 2022)
Gerry Cleary (appointed 8 <sup>th</sup> April 2022)	

The Secretary who served during the year was:

Lorna Cahill

There were no contracts in relation to the business of Simon Community (Galway) in which the directors had any interest, as defined in the Companies Act, 2014.

**Achievements and performance**

Simon Community (Galway) has ensured that our funding was used for the benefit of our clients. With the aid of sound financial management and the hard work of both our staff and volunteers, we worked with a total of 814 households in 2021.

Highlights for the year included:

- Keeping clients, staff and volunteers safe during the pandemic;
- Continuing to develop and enhance our services in line with our Strategic Plan;
- Responding to an increasing number of people turning to us for help and support as the combination of the Covid pandemic and the housing and homelessness crises presented particular challenges for people who were homeless or at risk of homelessness;
- Provision of a Cold Weather Response Shelter & Emergency Service to facilitate an increase in required capacity for Emergency Services in Galway City;
- Provision of outreach supports to Rough Sleepers in Counties Galway and Mayo;
- The expansion, in cooperation with our partners in Cope Galway, Galway City Council, Galway County Council, Mayo County Council, Roscommon County Council and the HSE, of Housing First Services in Galway City and the Region;
- The successful completion of the 'My Home' Pilot, in collaboration with the HSE, and the extension of the Service;
- The positive evaluation of the Community Detox Pilot Service led by Dr Ronni Greenwood in UL, and the extension of the Service;
- The expansion of our Youth Service, to include four additional transitional residential spaces and Túsla CAS acquisitions to provide tenancies ringfenced for careleavers;
- The appointment of a Specialist Senior Clinical Psychologist to the MDT;
- The creation of a Social Inclusion Service to support clients, including those who were particularly isolated during the pandemic, with life skills and access to training, education and employment;
- The acquisition of additional housing units in order to provide pathways out of homelessness for clients;
- The completion of the development of a commercial premises for our furniture shop, some of our community support services and our support functions (finance, HR etc). The new space brings teams, previously located in multiple premises, together in one building and will reduce rental costs over the medium term;
- The provision of continued support to North West Simon Community.

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**DIRECTORS' REPORT**

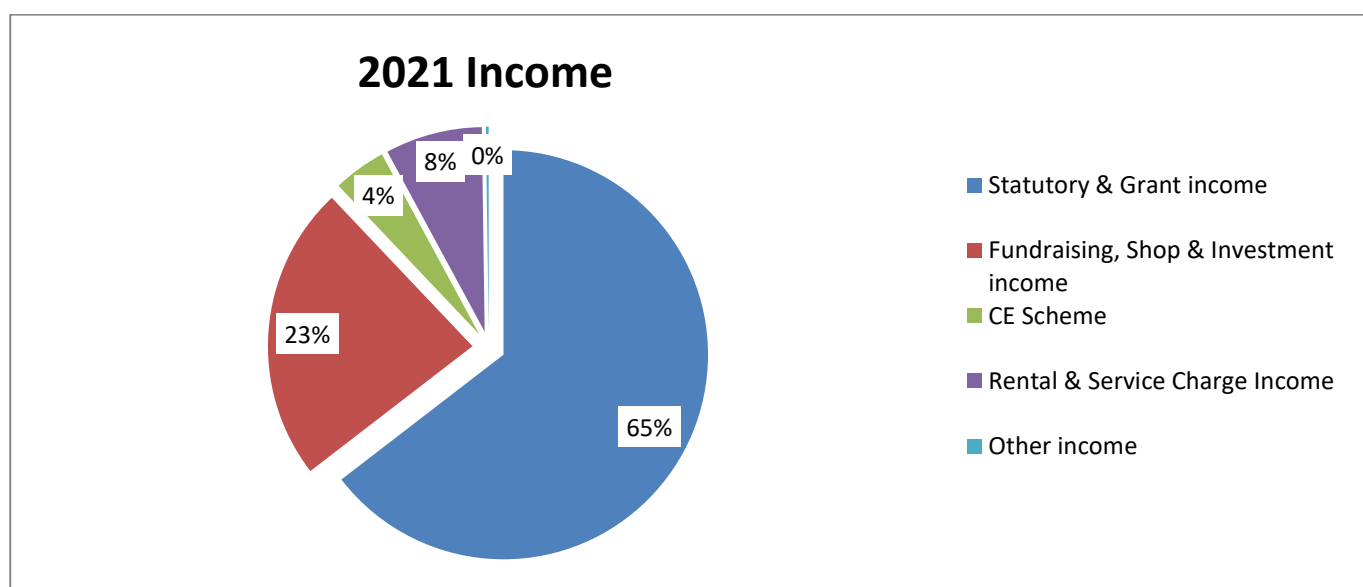
**For the year ended 31<sup>st</sup> December 2021**

**Financial review**

The directors report the following significant financial events during the year:

Overview of Statement of Financial Activities	2021 €	2020 €
Income	7,165,929	6,080,792
Expenditure	6,424,251	5,864,559
Operating surplus/(deficit) before Capital Assistance Scheme loan repayments relieved	741,678	216,233

The Operating Surplus of €741,678 includes €499,000 funds received in 2021 for services to be delivered in 2022. It also includes €306,506 (2020 : €51,113 ) of one-off bequests received from donors - €122,217 of these legacies were restricted for services to be delivered in 2022. Legacies fluctuate significantly from year to year and can impact the overall outcome for the financial year. The financial results for the year ended 31<sup>st</sup> December 2021 are shown in the Statement of Financial Activities on page 22.



**Sources of income**

	2021 %	2020 %
Statutory and grant income	65	66
Fundraising, shop and investment income	23	20
Rental & Service charge income	8	7
Community Employment Scheme	4	5
Other income	0	2
Total	100	100

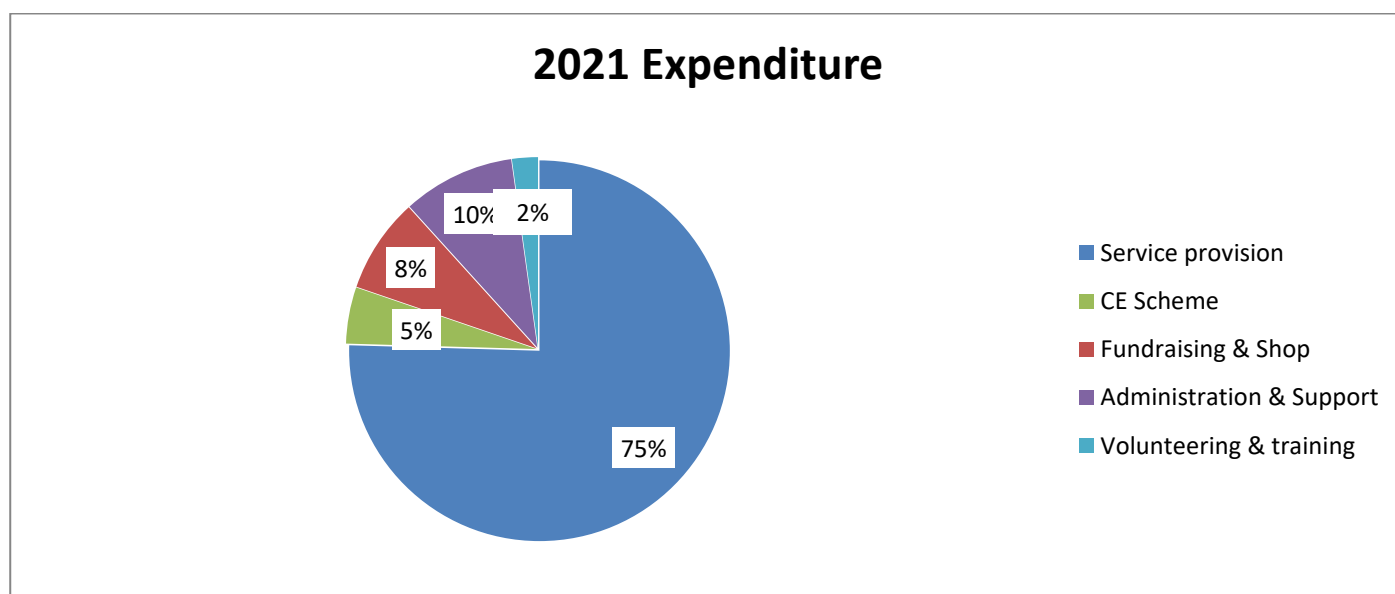
Statutory and grant income which includes funds from the Health Services Executive (HSE), Galway City and County Councils, Túsla and other funding bodies represents 65% of total income in 2021 (66% of total income in 2020). In 2021, income from statutory sources and grants includes additional HSE funding of €499,000 received in December 2021 to fund 2022 services.

Total fundraising and charity shop income excluding legacies and bequests increased by 17% to €1,366,885 in 2021 which reflects increase in fundraising and charity shop income from 2020 levels which were impacted due to pandemic lockdown closures. The directors would like

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

to thank and acknowledge the huge efforts made by staff and volunteer teams in a very challenging environment during 2021. The directors would also like to thank supporters, donors and customers for their loyal commitment and much appreciated support during the COVID pandemic. In addition to the vital funds raised through fundraising events throughout the year, the organisation continued to receive invaluable financial support from committed donors. Income from donor legacies by its very nature varies from year to year and increased by 600% to €306,506 in 2021 from €51,113 in 2020.



Expenditure breakdown		2021	2020
		%	%
<span style="color: blue;">■</span>	Service provision	75	76
<span style="color: purple;">■</span>	Administration and support	10	9
<span style="color: red;">■</span>	Fundraising and shop	8	8
<span style="color: green;">■</span>	Community Employment Scheme	5	5
<span style="color: teal;">■</span>	Volunteering and training	2	2
Total		100	100

Total expenditure for 2021 was €6,424,252 which represents a 9.5% increase compared to the previous year. This increase is primarily due to increased wages costs arising from new and expanding service developments and also increased operational costs due to COVID.

**Reserves and investment strategy**

Simon Community (Galway) has total reserves of €7,812,764 as at 31st December 2021. These reserves comprise:

- **Unrestricted reserves**

The directors believe that the company should hold financial reserves as:

- i) the company has no endowment funding and is entirely dependent on grants and donor funding which are inevitably subject to fluctuations;
- ii) the company requires protection against, and the ability to continue operating despite, catastrophic or lesser but damaging events.

Unrestricted reserves totalling €1,658,803 are available for working capital and continuity of services as at 31<sup>st</sup> December 2021. This represents 3.1 months of operational costs.

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

- **Accumulated CAS loan payments waived**  
€3,852,909 represents the total of CAS annual mortgage payments waived up to 31 December 2021 (see Note 16).
- **Designated property maintenance reserve**  
€817,230 is designated towards future property maintenance and development costs.
- **Designated strategic development reserve**  
€251,819 is in funds designated by the board to enable changes in service delivery models as set out in the Simon Community (Galway) Strategic Plan.

Simon Community (Galway) has a responsibility to ensure that it uses the funds and resources it receives for its charitable purpose of ending homelessness. There are uncertainties around most sources of funding and Simon Community (Galway) must plan its use of these funds and resources to ensure the continuity and sustainability of the services it provides. To this end, Simon Community (Galway) has a reserves policy in place and will work towards the target of holding four months of operating costs in reserve.

As is usual for Approved Housing Bodies (AHBs), Simon Community (Galway) holds a designated property maintenance reserve, often referred to as the 'Sinking Fund'. The directors have designated unrestricted funds for the future maintenance and development of the charity's properties. The annual transfer from the unrestricted revenue reserve is calculated at a rate of 20% of the annual rental income received. At the year end, this designated fund amounts to €817,230.

Simon Community (Galway) has put in place an investment strategy that sets out clearly how it plans to make the best use of any available reserve funds in a low risk environment in line with its charitable purposes.

**Future developments**

Simon Community (Galway) will continue to advocate and provide services for people who are homeless or at risk of becoming homeless. The directors plan to build on the solid foundations laid to date by continuing to develop services to meet identified needs, utilising our unique location and expertise. During 2019 the organisation went through a very thorough Strategic Planning Process and implementation of the new Strategic Plan for the period 2020-23 began in 2020.

The continuing aims of Simon Community (Galway) are to:

- Ensure that the client remains at the heart of all that we do;
- Provide a holistic response to those who are homeless or at risk of homelessness across Galway, Mayo and Roscommon;
- Continue to focus on preventative work with families and individuals thus minimising their need for emergency accommodation;
- Develop our response to the needs of those who look to us for support across our Emergency Services, High Support Housing, Housing First & Housing Led, Youth Service and Community Support Services;
- Increase our housing stock to provide pathways out of homelessness for some of our clients;
- Focus on health and wellbeing by ensuring access to medical services, addiction and mental health supports, occupational therapy and community integration supports;
- Improve the quality of services in line with recognised standards;
- Improve governance, transparency and thereby accountability to our clients, supporters and funders in line with recognised standards;
- Continue to support North West Simon Community.

**Our volunteers**

Simon Community (Galway) believes in and has a continuing commitment to voluntarism because of the added value which volunteers bring to the charity through their dedication and work. As has been the practice over many years, full time volunteers work for periods of between 6 and 12 months alongside professional staff in our housing services.

In addition, we have part-time volunteers who visit and spend time with clients, assist with social integration, capacity building and tenancy sustainment. Part-time volunteers contribute greatly to the success of the Simon shops and charity events, which are an integral part of our fundraising activity. Regrettably, in 2021 due to the continuing impact of COVID 19 our volunteer numbers remained low as fundraising events were cancelled or carried out virtually, and our charity shops were closed during lockdown in line with public health advice.

## **DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

In 2021, 121 individuals volunteered their time to the benefit of our clients compared to a total of 427 in 2019 pre Covid. 24 full-time volunteers from three different countries worked in our services. 47 part-time volunteers worked across our shops and office. 50 part-time volunteers helped to co-ordinate our Corporate and Community Fundraising events and projects.

It is impossible to quantify the thousands of hours generously given by the public in response to food appeals and other fundraising efforts. Without the help from our volunteers we would not be able to offer our current levels of support during a period of ever increasing demand.

All members of the Board of Directors volunteer their experience, expertise and time to the benefit of Simon Community (Galway) and its continued development.

We express our heartfelt thanks to all who support us with their time at our annual Volunteer Appreciation Event.

### **Relationships with charities and other bodies**

Simon Community (Galway) is one of eight Simon Communities operating in the Republic of Ireland, the others being in Cork, Dundalk, Dublin, Mid-West, Midlands, North West and South East. All the communities, together with the Simon National Office, comprise the national body, The Simon Communities of Ireland (SCI). Through SCI we are actively involved in advocacy work at a national level, including the Simon Week Campaign, the Locked Out of the Market series of studies and the Right to Housing/Home for Good Campaign.

Simon Community (Galway) actively promotes partnership by working with statutory bodies and other charitable organisations in the provision of services and the pursuit of its advocacy goals. Examples of this work include participation in the Galway City Emergency Covid Response for Homeless Services; West Region Homelessness Consultative Forum; the Galway City Homeless Steering Committee; Galway City Community Network (GCCN); and the Galway City and County AHB Forum. In 2019, the CEO of Simon Community (Galway) was elected to the Housing and Social Inclusion Strategic Policy Committee (SPC) of Galway City Council and the Head of Client Services of Simon Community (Galway) is a member of the Housing Disability Steering Group of both Galway City and Galway County Councils. The Head of Client Services also represents the organisation at the Wheel's forum on the *Report of the Independent Review Group on the Role of Voluntary Organisations in Health and Social Services*. Nationally, we are members of the European Anti-Poverty Network (Ireland), Feantsa and the Irish Council for Social Housing. In 2021, we engaged in partnerships with Cluid Housing, St. Vincent De Paul and COPE Galway in relation to different aspects of service development. We are active members of the Housing First Community of Practice.

### **Health and safety**

The organisation has a policy to ensure the health and welfare of its clients and employees by maintaining a safe place and systems in which to work. This policy is based on the requirements of the Safety, Health and Welfare at Work Act 2005 and the Safety, Health and Welfare at Work (General Application) Regulations 2007. A revised Health & Safety Policy was adopted in 2018 and reviewed in 2021. A Health and Safety Committee is in place and regular safety in the workplace audits and meetings are carried out. The Health and Safety Committee meetings are chaired by the organisation's Health and Safety Officer.

### **Pay policy for senior staff**

The pay of senior staff within the organisation is either linked with a relevant grade within the HSE/Local Authority salary scales or benchmarked against pay levels in similar organisations working within this sector. We recognise previous experience at an equivalent level when placing staff on a relevant salary scale. We review the overall financial position of the company annually and when in a position to do so, award increments to staff members who are on a salary scale and fulfil the appropriate criteria for eligibility. Where recruitment for a particular role has proved difficult, we reserve the right to offer a market adjusted rate of salary, as appropriate, to attract experienced candidates.

### **Principal risks and uncertainties**

The directors have ultimate responsibility for managing risk and are aware of the risks associated with the operating activities of the organisation. The directors review the risks on an ongoing basis and are satisfied that adequate systems of governance, supervision, procedures and internal controls are in place to mitigate exposure to the major risks and that these controls provide reasonable assurance against such risks. The major risks include financial risks, operational and safety risks, compliance risks, reputational and external risks.

The charity mitigates these risks by:

- Continually monitoring the level of activity against its budgeted targets and projections. The charity has a policy of maintaining adequate cash reserves and it has also developed a strategic plan which will allow for the diversification of funding and activities;
- Closely monitoring emerging changes to regulations and legislation on an on-going basis;
- Compliance with the following:

**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

- o The Charities Regulator Governance Code, a code of practice for good governance of charities in Ireland
- o Financial Reporting Standard (FRS102) and the Charities Statement of Recommended Practice (Charities SORP FRS102)
- o The Statement of Guiding Principles for Fundraising
- o The Charities Institute Triple Lock Standard 2021 and 2022
- o The Housing Agency's Governance Code and their Governance, Financial and Performance Standards.
- o Participating and reporting on compliance with the Voluntary Regulation Code for Approved Housing Bodies in Ireland
- o The key requirements of the National Quality Standards Framework (NQS) for homeless services.

*Financial risk*

Reduced or insufficient income will impact directly on services and the people who avail of them. Changes to government policy and economic climate can impact on grants from statutory agencies and on fundraised income. Measures to reduce this risk include investment in a fundraising strategy which includes a mix of income streams; positive negotiation with key stakeholders, funders and donors and the management and control of budgets. Financial information is subject to detailed review at board level allowing for continuous monitoring of the charity's operations and financial status.

*Operational risk*

Simon Community (Galway) services are aimed at people who are vulnerable and socially isolated. Simon Community (Galway) is committed to providing high quality services. We adhere to recognised quality standards, operate a training programme for staff and volunteers and work to a range of operational and staff performance policies and procedures aimed at providing consistently safe living, working and volunteering environments.

*Compliance risk*

Simon Community (Galway) complies with a range of legislation and regulation. Non-compliance could incur penalties and result in reputational damage. Simon Community (Galway) has signed up to the various governance codes relating to the voluntary sector, the approved housing bodies and homeless services. The policies, procedures and internal control systems that are in place aim to ensure compliance with laws and policies and to ensure efficient and effective use of the charity's resources.

*Reputational and external risks*

Simon Community (Galway) delivers services on behalf of the wider community and relies on the support of that wider community. Damage to Simon Community (Galway)'s reputation would impact on that support.

External risks include the impact of the current housing crisis. An increase to the number of people needing homeless services, or an inability of Simon Community (Galway) to access more move-on accommodation / housing options for people, or a change in government policy or de-prioritisation of homelessness can all impact on the services Simon Community (Galway) can offer. Simon Community (Galway) campaigns and consults with key stakeholders to influence and mitigate the impact of these risks.

**Commitment to Innovation and Quality**

We continuously invest in training and upskilling of staff.

**Events after the Balance Sheet date**

There have been no significant events affecting the company since the year end.

**Statement on relevant audit information**

In accordance with Section 330 of the Companies Act 2014, so far as each person who was a director at the date of approval of this report is aware, there is no relevant audit information, being information needed by the auditor in connection with preparing its report, of which the auditor is unaware. Having made enquiries of fellow directors and the company's auditors, each director has taken all steps they are able to take as director in order to make themselves aware of any relevant audit information and to establish that the auditor is aware of the information.

**Political donations**

The Electoral (Amendment) (Political Funding) Act 2012 requires companies to disclose all political donations to any individual party over €200 in value. The directors confirm no such donations have been made.

**Auditors**

The auditors, Candor Chartered Accountants Limited have indicated their willingness to continue in office in accordance with the provisions of section 383(2) of the Companies Act 2014.



**DIRECTORS' REPORT**

**For the year ended 31<sup>st</sup> December 2021**

**Accounting records**

The measures taken by the directors to secure compliance with the requirements of sections 281 to 285 of the Companies Act 2014 with regard to the keeping of accounting records are the implementation of necessary systems, policies and procedures for recording transactions, the employment of competent accounting personnel with the appropriate expertise and the provision of adequate resources to the financial function. The accounting records are maintained at the company's office at 11 Mulvoy Commercial Centre, Sean Mulvoy Road, Galway.

**On behalf of the board**

Maureen Lynch

Stephen Mackey

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

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**STATEMENT OF DIRECTORS' RESPONSIBILITIES**

**For the year ended 31<sup>st</sup> December 2021**

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable Irish law and regulations.

Irish company law requires the directors to prepare financial statements for each financial year. Under the law the directors have elected to prepare the financial statements in accordance with the Companies Act 2014 and FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' issued by the Financial Reporting Council as modified by the Statement of Recommended Practice 'Accounting and Reporting by Charities'. Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as at the financial year end date and of the surplus or deficit of the company for the financial year and in accordance with the Companies Act 2014.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies for the company financial statements and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue as a going concern.

The directors are responsible for ensuring that the company keeps adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets, liabilities, financial position and surplus or deficit of the company to be determined with reasonable accuracy and enable them to ensure that the financial statements and Directors' Report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**On behalf of the board**

Maureen Lynch

Stephen Mackey

**Opinion**

We have audited the financial statements of Simon Community (Galway) for the year ended 31st December 2020 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cashflows and notes to the financial statements, including a summary of significant accounting policies set out in Note 2. The financial reporting framework that has been applied in their preparation is applicable Irish law and Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' issued by the Financial Reporting Council as modified by the Statement of Recommended Practice 'Accounting and Reporting by Charities'.

This report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the company as at 31st December 2020 and of its surplus for the year then ended; and
- have been properly prepared in accordance with Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' as modified by the Statement of Recommended Practice 'Accounting and Reporting by Charities' effective; and
- have been prepared in accordance with the requirements of the Companies Act 2014.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the "Auditors' responsibilities for the audit of the financial statements" section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Ireland, including the Ethical Standard as issued by the Irish Auditing and Accounting Service Authority ("IAASA") Ethical Standard, and the provisions available for small entities, in the circumstances set out in Note 25 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

We have nothing to report in respect of the following matters in relation to which the ISAs require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis for a period of at least twelve months from the date when the financial statements are authorised for issue.

**Other information**

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our Auditors' Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2014**

Based solely on the work undertaken in the course of the audit, we report that:

- we have obtained all the information and explanations which we consider necessary for the purposes of our audit;
- the accounting records of the charity were sufficient to permit the financial statements to be readily and properly audited;
- the financial statements are in agreement with the accounting records;
- the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- in our opinion, the Directors' Report has been prepared in accordance with the Companies Act 2014.

**Matters on which we are required to report by exception**

Based on the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified any material misstatements in the Directors' Report. The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions required by sections 305 to 312 of the Act are not made. We have nothing to report in this regard.

**Respective responsibilities**

**Responsibilities of directors for the financial statements**

As explained more fully in the Statement of Directors' Responsibilities, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to the going concern and using the going concern basis of accounting unless management either intends to liquidate the company or to cease operation, or has no realistic alternative but to do so.

**Auditors' responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is contained in the appendix to this report, located on page 21, which is to be read as an integral part of our report.

**The purpose of our audit work and to whom we owe our responsibilities**

Our report is made solely to the company's members, as a body, in accordance with section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume any responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

**Gillian Carolan**  
**for and on behalf of**  
**CANDOR CHARTERED ACCOUNTANTS LIMITED**  
Statutory Audit Firm  
Harris House  
IDA Business Park  
Tuam Road  
Galway

Date: 30<sup>th</sup> May 2022

**APPENDIX TO THE INDEPENDENT AUDITORS' REPORT**

**Further information regarding the scope of our responsibilities as auditor**

As part of an audit in accordance with ISAs (Ireland), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Auditors' Report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Auditors' Report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**For the year ended 31<sup>st</sup> December 2021**

	Notes	Unrestricted funds €	Restricted funds €	Designated funds €	Total 2021 €	Total 2020 €
<b>Income from:</b>						
Donations		657,223	4,655	-	661,878	555,614
Legacies		184,179	122,327	-	306,506	51,113
Other Fundraising Activities	6	629,330	75,677	-	705,007	617,509
Charitable activities	4 - 5	549,370	4,925,793	-	5,475,163	4,774,666
Interest		1,428	-	-	1,428	2,920
Other income	7	15,947	-	-	15,947	78,970
<b>Total income</b>		<b>2,037,477</b>	<b>5,128,452</b>	<b>-</b>	<b>7,165,929</b>	<b>6,080,792</b>
<b>Expenditure on:</b>						
Raising funds		566,574	-	-	566,574	520,472
Provision of homeless services		-	5,508,383	-	5,508,383	4,992,495
Community Employment scheme		-	349,294	-	349,294	351,592
<b>Total expenditure</b>	8	<b>566,574</b>	<b>5,857,677</b>	<b>-</b>	<b>6,424,251</b>	<b>5,864,559</b>
Capital Assistance Scheme loan repayments relieved		268,515	-	-	268,515	331,770
Net income/(expenditure) before transfers		1,739,418	(729,225)	-	1,010,193	548,003
<b>Transfers between funds</b>						
Transfer to/(from) restricted fund deficit		(1,280,956)	1,280,956	-	-	-
Transfer to/(from) designated funds		(104,531)	-	104,531	-	-
<b>Net movement in funds</b>		<b>353,931</b>	<b>551,731</b>	<b>104,531</b>	<b>1,010,193</b>	<b>548,003</b>
<b>Reconciliation of funds</b>						
<b>Total funds brought forward on 1<sup>st</sup> January 2021</b>		<b>5,157,781</b>	<b>680,272</b>	<b>964,518</b>	<b>6,802,571</b>	<b>6,254,568</b>
<b>Total funds carried forward</b>	19	<b>5,511,712</b>	<b>1,232,003</b>	<b>1,069,049</b>	<b>7,812,764</b>	<b>6,802,571</b>

The Statement of Financial Activities includes all gains and losses recognised in the year. There are no other items to be included in the Statement of Comprehensive Income. Income and net income/(expenditure) arose solely from continuing activities. Movements in funds are set out in Note 19 on page 40 and 41.

**On behalf of the board**

Maureen Lynch

Stephen Mackey

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**BALANCE SHEET**  
**As at 31<sup>st</sup> December 2021**

	Notes	2021 €	2020 €
<b>Fixed assets</b>			
Tangible assets	13	13,384,141	11,075,600
<b>Current assets</b>			
Debtors	14	491,774	532,348
Cash at bank and in hand	22	3,486,839	3,145,953
Total current assets		3,978,613	3,678,301
<b>Creditors – Amounts falling due within one year</b>	15	(1,019,122)	(1,015,826)
<b>Net current assets</b>		2,959,491	2,662,475
<b>Total assets less current liabilities</b>		16,343,632	13,738,075
<b>Creditors – Amounts falling due after more than one year</b>	16	(8,530,868)	(6,935,504)
<b>Net assets</b>		7,812,764	6,802,571
<b>Total funds of the charity</b>			
Unrestricted funds		1,658,803	1,573,387
Restricted funds		1,232,003	680,272
Designated property maintenance reserve funds		817,230	712,699
Designated strategic development reserve funds		251,819	251,819
CAS loan payments relieved fund		3,852,909	3,584,394
<b>Total charity funds</b>	19	7,812,764	6,802,571

The notes on pages 25 to 43 form an integral part of these financial statements.

The financial statements on pages 22 to 43 were authorised for issue by the board of directors on the 30<sup>th</sup> May 2022 and signed on its behalf:

**On behalf of the board**

Maureen Lynch

Stephen Mackey

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**STATEMENT OF CASHFLOWS**  
**For the year ended 31<sup>st</sup> December 2021**

	Notes	2021 €	2020 €
<b>Net cash provided by charitable activities</b>	<b>21</b>	<b>1,016,183</b>	<b>203,243</b>
<b>Cash flows from investing activities</b>			
Payments to acquire tangible fixed assets		(2,536,073)	(3,241,048)
Proceeds from sale of tangible fixed assets		-	2,500
Interest received		1,428	2,920
<b>Net cash (used in)/provided by investing activities</b>		<b>(2,534,645)</b>	<b>(3,235,628)</b>
<b>Cash flows from financing activities</b>			
New loans advanced			
Clann Credo loan		415,240	69,973
CAS loan		776,736	2,043,843
CALF Scheme loan		149,295	175,693
Housing Finance Agency loan		644,603	719,873
Capital element of loan repayments		(71,990)	(35,191)
Interest paid on loan		(54,536)	(27,039)
<b>Net cash (used in)/provided by investing activities</b>		<b>1,859,348</b>	<b>2,947,152</b>
<b>Change in cash and cash equivalents in the year</b>		<b>340,886</b>	<b>(85,233)</b>
<b>Cash and cash equivalents at beginning of year</b>		<b>3,145,953</b>	<b>3,231,186</b>
<b>Cash and cash equivalents at end of year</b>	<b>22</b>	<b>3,486,839</b>	<b>3,145,953</b>

**On behalf of the board**

Maureen Lynch

Stephen Mackey



## **Notes to the financial statements**

### **1 General information**

Simon Community (Galway) is a charitable organisation established to provide a wide range of care, accommodation and advocacy services to people who are homeless or at risk of becoming homeless.

Simon Community (Galway) is a company limited by guarantee in the Republic of Ireland and is a public benefit entity (as defined by Section 3.40 of Charities SORP). The company is precluded by its constitution from paying a dividend either as part of normal operations or on distribution of the company's assets in the event of it being wound up. All income must be applied solely towards the charitable objectives of the company. The address of its registered office and principal place of business is 11 Mulvoy Commercial Centre, Sean Mulvoy Road, Galway.

These financial statements are the company's financial statements for the financial year beginning the 1<sup>st</sup> January 2021 and ending the 31<sup>st</sup> December 2021.

The company's functional and presentation currency is the euro, denominated by the symbol "€".

### **2 Summary of significant accounting policies**

The significant accounting policies used and consistently applied in the preparation of the entity's financial statements are set out below.

#### **(a) Basis of preparation**

The financial statements have been prepared with reference to the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland ((FRS 102) Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) and the Companies Act, 2014.

Simon Community (Galway) meets the definition of a public benefit entity under FRS 102.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The preparation of financial statements in conformity with FRS 102 requires the use of certain key assumptions concerning the future, and other key sources of estimation relating to uncertainty at the end of the financial year. It also requires the directors to exercise their judgement in the process of applying the company's accounting policies. The areas involving a higher degree of judgement or areas where assumptions and estimates have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are disclosed in Note 3.

#### **(b) Income**

All income sources are included in the Statement of Financial Activities when the charity is entitled to the income, when the amount can be quantified with reasonable accuracy and when it is probable the income will be received. The following specific policies are applied to particular categories of income:

##### *(i) Donations and other fundraising activities*

In common with many similar charitable organisations, the company derives a proportion of its income from voluntary donations and fundraising activities organised by individuals or parties outside the control of the company. Accordingly, donations are recognised when the company has entitlement to the income and certainty of receipt and when the amount can be measured with sufficient reliability. In the case of voluntary income receivable by way of donations and gifts, income is recognised when the donation is received into the company's bank accounts. Fundraising income is shown gross before deduction of any overhead costs involved in raising such funds.

**Notes to the financial statements**

*(ii) Legacies*

Income is recognised from legacies once the legacy is actually received or title deeds of the related properties have transferred to the company. On occasion, legacies will be notified to the company in advance of receipt, however it is generally not possible to measure the amount expected to be distributed and, in these circumstances, it is not recognised until received.

*(iii) Revenue grants*

Revenue grants relating to charitable activities are recognised when receivable and are reflected in the Statement of Financial Activities on this basis.

*(iv) Capital grants*

The directors have approved a change in accounting policy from 2015 onwards to record capital grants in restricted funds on receipt of the grant in order to comply with Charities SORP (FRS 102). On an annual basis, a transfer is made from the restricted reserve fund into the unrestricted reserve fund on the same basis as the related tangible fixed assets are depreciated.

*(v) Income from charitable trading activities*

Income from charitable trading activities is accounted for when earned, which is usually when the risk and rewards of ownership transfers and the sale can be reliably measured.

*(vi) Income from Government grants*

The company is in receipt of government grants to support the services that they provide. Income from government grants are recognised at fair value when the company has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. Where the entitlement is not met then these amounts are deferred at the end of the financial year.

**(c) Deferred income**

Grants relating to expenditure which is to be incurred in a future accounting period are deferred and recognised in the period to which they relate.

**(d) Capital Assistance Scheme Loans**

Loans under Capital Assistance Schemes, receivable from local authorities for the purpose of acquiring and developing specified housing properties and advanced to the company under the terms of a mortgage agreement, are recognised in the financial statements as creditors repayable over fixed terms ranging from 20 to 30 years. Under the terms of the mortgage agreement, the company is relieved of monthly capital and interest repayments by the relevant local authority, provided the company is in compliance with certain specified conditions. The repayments so relieved are recognised in the Statement of Financial Activities as they are waived or relieved.

The amounts repayable to the local authorities under the terms of the Capital Assistance Scheme, representing advances received as reduced by repayments relieved, are disclosed as creditors and classified as amounts repayable within one year and amounts repayable after more than one year.

**(e) Restricted and unrestricted funds**

Simon Community (Galway) operates the following funds:

*(i) Restricted funds*

Restricted funds are donations and other income sources received for charitable purposes which are to be spent within a reasonable period from their receipt for specific purposes.

*(ii) Unrestricted funds*

Unrestricted income funds are donations and other income sources received or generated for charitable purposes which can be used at the discretion of Simon Community (Galway) in furtherance of the objects of the charity.

*(iii) Designated funds*

Simon Community (Galway) aims to maintain its housing properties in good condition and repair. The designated property maintenance fund represents unrestricted funds allocated for the future maintenance and development of the company's housing properties. The designated development reserve represents funds approved by the board to be used to fund developments and operational costs that could not be funded from annual revenue funding.

## **Notes to the financial statements**

### **(f) Expenditure**

Expenditure is accounted for when it is incurred and includes amounts due but not paid at the end of the year. Expenditure includes Value Added Tax which cannot be fully recovered. Expenditures are allocated to the particular activity or service where the cost relates directly to that activity or service. The costs of supporting activities, training, volunteers and overall direction are reallocated to each activity or project based on staff and volunteer numbers and utilisation.

Expenditure on raising funds includes the staff time spent directly on raising funds, the cost of producing and disseminating literature and the delivery of fundraising events. The cost of generating funds also include the costs incurred in fundraising and encouraging third parties to make voluntary contributions. The costs are expensed when they are incurred although the benefit in terms of funds raised may occur in a future period.

### **(g) Tangible fixed assets**

Tangible fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Cost includes the original purchase price, costs directly attributable to bringing the asset to the location and condition necessary for its intended use, applicable dismantling, removal and restoration costs.

The company's property, plant and equipment are deemed to be held for its utilisation in services. Where there are indicators that the assets are not delivering on their anticipated service potential, consideration is given as to whether the asset is impaired or not. Accordingly, an impairment of fixed assets will only arise where the asset suffers impairment in a physical sense resulting in physical damage, or the assets are not delivering on their anticipated service utilisation.

Tangible fixed assets purchased for less than €3,000 are expensed in the Statement of Financial Activities in the year of purchase.

#### *(i) Depreciation and residual values*

Depreciation is calculated using the straight line method, so as to write off their cost less residual amounts over their estimated useful economic lives; some older assets may be depreciated using the reducing balance method over their estimated useful lives, as follows:

Furniture, fixtures and equipment	10% straight line or 10% reducing balance
Premises	2% straight line (excluding site element estimated at 40%)
Motor vehicles	25% straight line or 25% reducing balance
Shop fittings and fixtures	10% straight line
Computer/IT equipment	33% straight line

The assets' residual values and estimated useful economic lives are reviewed at the end of each financial year and the depreciation charge adjusted, where appropriate, in order to reflect any revisions required.

Fully depreciated property, plant and equipment are retained in the asset register until they are removed from service.

#### *(ii) Repairs and maintenance*

Repairs, maintenance and minor inspection costs are expensed as incurred.

#### *(iii) De-recognition*

Tangible assets are de-recognised on disposal or when no future economic benefit is expected. On disposal, the difference between the net disposal proceeds and the carrying amount is recognised in the Statement of Financial Activities.

### **(h) Financial instruments**

The company has chosen to apply the provisions of Sections 11 and 12 of FRS 102 to account for all of its financial instruments.

#### *(i) Financial assets*

Basic financial assets, including sundry debtors, cash and cash equivalents, short-term deposits and investments in corporate bonds, are initially recognised at the transaction price (including transaction costs), unless the arrangement constitutes a financing transaction. There are currently no financial asset arrangements that constitute a financing arrangement.

## **Notes to the financial statements**

Other financial assets are initially measured at fair value, which is normally the transaction price.

Realised gains and losses on disposal of investments are the difference between sales proceeds receivable and carrying value. Unrealised gains and losses are the difference between market value at year end and carrying value.

Financial assets are de-recognised when (a) the contractual rights to the cash flows from the asset expire or are settled, or (b) substantially all the risks and rewards of ownership of the financial asset are transferred to another party, or (c) control of the financial asset has been transferred to another party who has the practical liability to unilaterally sell the financial asset to an unrelated third party without imposing additional restrictions.

### **(ii) Financial liabilities**

Basic financial liabilities, including trade and other creditors, are initially recognised at transaction price, unless the arrangement constitutes a financing transaction. Where the arrangement constitutes a financing transaction, the resulting financial liability is initially measured at present value of the future payments, discounted at a market rate of interest for a similar debt instrument.

### **(i) Cash and cash equivalents**

Cash and cash equivalents include cash on hand, demand deposits and other short term highly liquid investments with original maturities of three months or less.

### **(j) Contingencies**

Contingent liabilities arising as a result of past events, are not recognised when;

- i) It is not probable that there will be an outflow of resources or that the amount cannot be reliably measured at the reporting date or
- ii) When the existence will be confirmed by the occurrence or non-occurrence of uncertain future events not wholly within the company's control.

Contingent liabilities are disclosed in the financial statements unless the probability of an outflow of resources is remote.

Contingent assets are not recognised. Contingent assets are disclosed in the financial statements when an inflow of economic benefits is probable.

### **(k) Provisions**

Provisions are recognised when the company has a present legal or constructive obligation arising as a result of a past event; it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made.

Provisions are measured at present value of the expenditures expected to be required to settle the obligation, using a pre-tax rate that reflects current market assessments of the same value of money and the risks specific to the obligation. The increase in the provision due to passage of time is recognised as a finance cost within the expenditure on charitable activities.

### **(l) Allocation of support costs**

Support costs are derived from those functions that assist the work of the company but do not directly relate to charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charitable programmes and activities. These costs have been allocated on the basis of staff and volunteer numbers and utilisation as appropriate.

### **(m) Donated goods, facilities and services, including volunteers**

Goods and services donated for which the value can be measured reliably are included in income and related expenditure.

In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised in the financial statements. Please refer to the review of activities section in the Directors' Report, for more information about the volunteers' contribution to the charity.

**Notes to the financial statements**

**(n) Employee benefits**

*(i) Defined contribution plan*

The company operates a defined contribution pension scheme. The company's contributions to this scheme are dealt with in the Statement of Financial Activities on an accruals basis. The assets are held separately from those of the company in an independently administered fund.

*(ii) Short term benefits*

Short term employees' benefits, including paid holiday arrangements and other similar benefits, are recognised as an expense in the financial year in which employees render the related service.

**3 Critical accounting judgements and estimation uncertainty**

Estimates and judgements made in the process of preparing the company's financial statements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

**Critical accounting estimates and assumptions**

The directors make estimates and assumptions concerning the future in the process of preparing the company's financial statements. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are addressed below.

*(i) Useful economic lives of tangible fixed assets*

The annual depreciation on tangible fixed assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are reviewed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See Note 13 for the carrying amounts of the tangible fixed assets and Note 2(g) for the useful economic lives for each class of tangible fixed assets.

*(ii) Going concern*

A change in government policy regarding the grant funding provided to the company could have a negative impact on the services the company is able to provide and the ability of Simon Community (Galway) to continue as a going concern. The directors, after making enquiries and having considered the company's financial position and expected future cash flows, conclude there are no material uncertainties about the company's ability to continue operating for the foreseeable future. For this reason, the going concern basis continues to be adopted in preparing the financial statements.

**4 Income from charitable activities**

	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
Government and other grants	4,925,793	4,331,925
Rental income	549,370	442,741
	<b>5,475,163</b>	<b>4,774,666</b>

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**Notes to the financial statements**

**5 Income from charitable activities - government grants**

All grants detailed below are service type grants not of a capital nature, are for restricted use and the term of the grant is for the calendar year 2021 unless otherwise indicated.

Name and performance conditions\restrictions of grant	Total grant awarded over term	Grants due/(deferred) at 1 Jan 2021	Grant amount received in the year	Grant taken to income in the year	Grants due/(deferred) at 31 Dec 2021	Grant brought forward in restricted funds at 1 Jan 2021	Grant carried forward in restricted funds at 31 Dec 2021	Grant expended in period
	€	€	€	€	€	€	€	€
<b>Health Services Executive (Department of Health)</b> Its purpose is to fund the provision of homeless services.	2,673,207	97,771	2,662,785	2,673,207	108,193	433,096	871,535	1,801,673
<b>Health Services Executive (Department of Health)</b> Its purpose is to fund the provision of homeless services - Covid	242,140	30,048	253,773	242,140	18,415	-	-	242,140
<b>Health Services Executive (Department of Health)</b> Its purpose is to fund the provision of homeless services under My Home Project	172,934	23,867	194,202	172,934	2,599	-	-	172,934
<b>Galway City Council -</b>								
<b>(Department of Housing, Planning and Local Government)</b> Provision of homeless services and tenancy sustainment support	1,026,514	-	1,026,514	1,026,514	-	-	-	1,026,514
<b>(Department of Housing, Planning and Local Government)</b> Provision of homeless services and tenancy sustainment support Covid grant	15,358	25,209	29,567	15,358	11,000	-	-	15,358
<b>(Department of Housing, Planning and Local Government)</b> Provision of homeless services and tenancy sustainment support Housing First Regional	82,974	-	82,974	82,974	-	-	-	82,974
<b>(Department of Housing, Planning and Local Government)</b> Provision of homeless services and tenancy sustainment support Housing First	68,135	-	68,135	68,135	-	-	-	68,135
<b>(Department of Housing, Planning and Local Government)</b> To fund the development fee for CALF properties	14,282	10,445	-	14,282	24,727	-	-	14,282
<b>Galway County Council -</b>								
<b>Department of Housing, Planning and Local Government)</b> To fund the development fee for CALF properties	-	6,198	-	-	6,198	-	-	-

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**Notes to the financial statements**

Name and performance conditions\restrictions of grant	Total grant awarded over term	Grants due/(deferred) at 1 Jan 2021	Grant amount received in the year	Grant taken to income in the year	Grants due/(deferred) at 31 Dec 2021	Grant brought forward in restricted funds at 1 Jan 2021	Grant carried forward in restricted funds at 31 Dec 2021	Grant expended in period
<b>(Department of Housing, Planning and Local Government)</b> Its purpose is to fund the provision of a drop-in resource centre and tenancy sustainment support.	67,004	67,000	134,004	67,004	-	-	-	67,004
<b>Donegal County Council</b> Provision of homeless services and tenancy sustainment support	10,716	-	10,716	10,716	-	-	-	10,716
<b>Health Services Executive (Department of Health)</b> Its purpose is to fund substance misuse counselling services	56,320	-	56,320	56,320	-	-	-	56,320
<b>Túsla</b> Its purpose is to fund homeless services specifically for young persons	60,000	-	60,000	60,000	-	-	-	60,000
<b>Léargas</b> Its purpose is to fund the training and supervision of full-time volunteers	26,636	21,444	48,080	26,636	-	-	-	26,636
<b>Department of Social Protection</b> Its purpose is to fund a Community Employment Scheme for 20 participants	299,771	(17,351)	311,870	299,771	(29,450)	-	-	299,771
<b>St. Vincent de Paul</b> Its purpose is to fund the set up and provision of Youth Services	9,096	(18,262)	-	9,096	(9,166)	-	-	9,096
<b>Túsla</b> Its purpose is to fund young person's participation	-	-	-	-	-	1,500	-	1,500
<b>Erasmus+</b> Its purpose is to fund co-operation for innovation and the exchange of good practices in the provision of homeless services to women across member states of the European Union.	436	-	436	436	-	10,074	7,910	2,600
<b>Community Foundations of Ireland</b>								
RTE Does Comic Relief (Adapt & Respond) Its purpose is to support a social enterprise programme for individuals in our services	20,000	-	20,000	20,000	-	-	18,524	1,476
RTE Does Comic relief (Demand for Digital) Its purpose is to facilitate digital collection of donations	19,873	-	19,873	19,873	-	-	19,873	-
<b>Missionaries of the Sacred Heart</b> Its purpose is to support a Trauma programme for individuals in our services	30,000	-	30,000	30,000	-	-	16,500	13,500

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**Notes to the financial statements**

Name and performance conditions\restrictions of grant	Total grant awarded over term	Grants due/(deferred) at 1 Jan 2021	Grant amount received in the year	Grant taken to income in the year	Grants due/deferred at 31 Dec 2021	Grant brought forward in restricted funds at 1 Jan 2021	Grant carried forward in restricted funds at 31 Dec 2021	Grant expended in period
<b>Health Services Executive (Department of Health)</b> Its purpose is to fund a fishing project for one of our services (Western Regional Drug & Alcohol Task Force)	1,100	-	1,100	1,100	-	-	-	1,100
<b>Galway City Council Social Inclusion Grant</b> Its purpose is to fund client social inclusion.	-	-	-	-	-	222	-	222
<b>Galway City Council - (Department of Housing, Planning and Local Government)</b> To support the cost of IT & fitness equipment to support health and wellbeing projects	-	-	-	-	-	(750)	-	(750)
<b>(Department of Housing, Planning and Local Government)</b> To fund the community garden project	4,000	-	4,000	4,000	-	4,000	-	8,000
<b>(Department of Housing, Planning and Local Government)</b> To provide financial assistance to shops during COVID 19 (Small Business Assistance Scheme)	16,000	-	16,000	16,000	-	-	-	16,000
<b>(Department of Housing, Planning and Local Government)</b> To provide financial assistance to purchase shelving in shop (Social Enterprise Capital Scheme)	2,860	-	1,430	1,430	-	-1,430	-	-
<b>(Department of Housing, Planning and Local Government)</b> To provide financial assistance to social enterprise project (Sports Partnership Fund)	1,600	-	1,600	1,600	-	-	1,600	-
<b>((Department of Housing, Planning and Local Government)</b> To fund the community garden project in Youth Services (Community Enhancement Fund)	585	-	585	585	-	-	(253)	838
<b>Galway County Council (Department of Housing, Planning and Local Government)</b> To support individuals and families in Ballinasloe	5,000	-	5,000	5,000	-	-	3,972	1,028



**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**Notes to the financial statements**

<b>Name and performance conditions\restrictions of grant</b>	<b>Total grant awarded over term</b>	<b>Grants due/(deferred) at 1 Jan 2021</b>	<b>Grant amount received in the year</b>	<b>Grant taken to income in the year</b>	<b>Grants due/deferred at 31 Dec 2021</b>	<b>Grant brought forward in restricted funds at 1 Jan 2021</b>	<b>Grant carried forward in restricted funds at 31 Dec 2021</b>	<b>Grant expended in period</b>
<b>Cisco</b> (To fund IT project in our services)	682	-	682	682	-	-	-	682
<b>Total restricted income from grants</b>	<b>4,927,223</b>	<b>246,369</b>	<b>5,039,646</b>	<b>4,925,793</b>	<b>132,516</b>	<b>448,142</b>	<b>941,091</b>	<b>3,999,749</b>

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

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**Notes to the financial statements**

<b>6 Other Fundraising Activities</b>	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
Retail income from charity shops	<b>443,283</b>	342,898
Other Fundraising activities	<b>261,724</b>	274,611
	<b>705,007</b>	617,509

<b>7 Other income</b>	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
Recharge to North West Simon Community for services provided	<b>12,916</b>	31,000
VAT refund	<b>3,031</b>	2,104
Miscellaneous items	-	45,866
	<b>15,947</b>	78,970

**Notes to the financial statements**

**8 Resources expended**

Expenditure on charitable activities has been classified to comply with Charities SORP (FRS 102). Such costs include the direct costs of providing homeless services together with those support costs (training, volunteering, finance and administration costs) incurred that enable these activities to be undertaken. These have been allocated across the activities based on staff and volunteer numbers and utilisation.

Total support costs for 2021 of €624,542 were 9.7% of the total expenditure (2020: €514,311: 8.7%) and include headcount costs of €405,611 and administration costs of €181,993. These costs are reflected in the Statement of Financial Activities and a breakdown is included in the table below:

	Staff costs	Direct costs	Depreciation costs	Training and volunteering costs	Support costs	Total
	€	€	€	€	€	€
<b>For the year ended 31<sup>st</sup> December 2021</b>						
Homeless services	3,723,228	884,582	197,767	118,550	537,404	5,461,531
Advocacy & Campaigning	38,384	1,062	-	1,866	5,540	46,852
<b>Total Charitable activities</b>	<b>3,761,612</b>	<b>885,644</b>	<b>197,767</b>	<b>120,416</b>	<b>542,944</b>	<b>5,508,383</b>
Community Employment Scheme	290,780	16,543	-	-	41,971	349,294
Raising funds	274,542	235,696	5,942	10,767	39,627	566,574
Training and volunteering	-	141,299	-	(141,299)	-	-
Support costs	405,611	184,993	23,822	10,116	(624,542)	-
<b>Total 2021</b>	<b>4,732,545</b>	<b>1,464,175</b>	<b>227,531</b>	<b>-</b>	<b>-</b>	<b>6,424,251</b>
	Staff costs	Direct costs	Depreciation costs	Training and volunteering costs	Support costs	Total
	€	€	€	€	€	€
<b>For the year ended 31<sup>st</sup> December 2020</b>						
Homeless services	3,348,243	895,660	187,543	87,757	438,235	4,957,438
Advocacy & Campaigning	27,715	2,660	-	1,055	3,627	35,057
<b>Total Charitable activities</b>	<b>3,375,958</b>	<b>898,320</b>	<b>187,543</b>	<b>88,812</b>	<b>441,862</b>	<b>4,992,495</b>
Community Employment Scheme	299,991	12,337	-	-	39,264	351,592
Raising funds	253,546	218,654	6,437	8,650	33,185	520,472
Training and volunteering	-	106,042	-	(106,042)	-	-
Support costs	357,201	138,213	10,317	8,580	(514,311)	-
<b>Total 2020</b>	<b>4,286,696</b>	<b>1,373,566</b>	<b>204,297</b>	<b>-</b>	<b>-</b>	<b>5,864,559</b>

Support costs include accounting and finance, maintenance, I.T., human resources, administration and general management functions. Training costs relate to the cost of running extensive training for staff and volunteers essential to their work environment. Volunteering costs are incurred in accommodating and providing for full time volunteers and coordinating full-time and part-time volunteer activity. These costs are allocated across other services on the basis of staff and volunteer numbers and utilisation as appropriate.

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**Notes to the financial statements**

<b>9 Operating surplus is stated after charging/(crediting)</b>	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
Operating surplus is stated after charging/(crediting):		
Staff costs (Note 10)	4,732,543	4,286,696
Depreciation	227,532	204,297
Profit on disposal of fixed assets	-	(2,500)
Auditor's remuneration		
Audit of charity's financial statements	6,150	6,170
Audit of Community Employment Scheme	984	984

**10 Employee information and benefits**

<b>(a) The average number of employees (as calculated using the methodology required by Companies Act 2014) during the year is analysed below:</b>	<b>2021</b>	<b>2020</b>
	<b>No.</b>	<b>No.</b>
Chief Executive Officer	1.0	1.0
Head of Client Services	1.0	1.0
HR Manager	1.0	1.0
Financial Controller	1.0	1.0
Fundraising team	4.3	5.0
Team leaders	5.0	4.0
Housing Support Care staff	64.2	49.0
Property Development and Housing Officer	2.0	2.0
Quality and Best Practice Co-Ordinator	1.0	1.0
Communications (including student placement)	1.9	1.3
Relief Care Staff	45.0	44.0
Multi-Disciplinary Team	4.8	4.0
Office Manager/Administrator	1.0	0.3
Accounts Department	3.3	3.8
CE Supervisor and Training Co-ordinator	2.1	2.0
Shop Staff	5.5	4.3
Van Drivers	1.3	1.0
CE Scheme Participants	16.3	20.0
	161.7	145.7

<b>(b) The company's employment costs for all employees comprise:</b>	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
Wages and salaries	4,205,325	3,821,944
Social insurance costs	429,943	375,619
Pension costs	97,275	89,133
	4,732,543	4,286,696

**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**Notes to the financial statements**

(c) The number of employees receiving remuneration over €60,000 in the year were as follows:

	2021 No.	2020 No.
Salary		
€60,001 to €70,000	2	2
€70,001 to €80,000	2	1
€80,001 to €90,000	-	-
	4	3

Pension costs for these higher paid employees amount to €13,886 in 2021 (2020: €10,869). The company's Chief Executive Officer, Karen Golden, received a gross salary of €79,500 and an employer's pension contribution of €4,021.

Simon Community (Galway) employs staff as participants in government sponsored Community Employment Schemes. The company additionally engages full-time volunteers directly involved in providing services for homeless persons.

**11 Directors' remuneration**

No members of the board of directors received any remuneration during the year or during the prior year.

**12 Taxation**

No provision for taxation has been made because the company, being a registered charitable organisation, is exempt from tax under Section 207 and 208 of the Taxes Consolidation Acts, 1997.

13 Tangible fixed assets	Land and buildings €	Computer equipment €	Furniture and fittings €	Office equipment €	Motor vehicles €	Total €
<b>Cost</b>						
At 1 <sup>st</sup> January 2021	12,329,324	102,570	263,499	59,879	156,235	12,911,507
Additions	2,511,648	24,425	-	-	-	2,536,073
Disposals	-	-	-	-	-	-
At 31 <sup>st</sup> December 2021	14,840,972	126,995	263,499	59,879	156,235	15,447,580
<b>Accumulated depreciation</b>						
At 1 <sup>st</sup> January 2021	1,320,179	76,397	258,415	59,879	121,037	1,835,907
Charge for the year	186,339	23,294	950	-	16,949	227,532
Charge on disposals	-	-	-	-	-	-
At 31 <sup>st</sup> December 2021	1,506,518	99,691	259,365	59,879	137,986	2,063,439
<b>Net book value</b>						
At 31 <sup>st</sup> December 2021	13,334,454	27,304	4,134	-	18,249	13,384,141
At 1 <sup>st</sup> January 2021	11,009,145	26,173	5,084	-	35,198	11,075,600

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**Notes to the financial statements**

<b>14 Debtors</b>	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
<b>Amounts falling due within one year:</b>		
Galway City Council	41,925	41,849
Galway County Council	-	67,000
Community Employment grant	11,414	33,511
Health Service Executive core grant retention	108,193	97,771
Health Service Executive Mental Health Services	2,599	23,867
Health Service Executive Covid-19 Support	18,417	30,050
European Volunteer Scheme grant	-	21,444
North West Simon Community	(386)	9,552
Other debtors	280,917	179,201
Sundry debtors	28,695	28,103
	<b>491,774</b>	<b>532,348</b>

<b>15 Creditors – Amounts falling due within one year</b>	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
Trade creditors	113,484	173,772
Accruals	211,416	208,558
PAYE and pay related social insurance	107,538	100,609
VAT & Relevant Contracts Tax	24,892	19,656
Deferred income (Note 17)	50,028	69,124
Other creditors	42,021	29,656
Capital Assistance Scheme loans (Note 16)	332,315	331,770
Clann Credo loan (Note 16)	86,580	42,483
Housing Finance Agency loan (Note 16)	50,848	40,198
	<b>1,019,122</b>	<b>1,015,826</b>

Deferred income represents the funding received in advance relating to the Community Employment Scheme grant and St. Vincent de Paul funding to be recognised as income in the year ended 31<sup>st</sup> December 2022.

<b>16 Creditors – Amounts falling due after more than one year</b>	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
Capital Assistance Scheme loans	6,101,961	5,594,284
Clann Credo loan	397,538	424,735
Clann Credo loan	428,630	69,973
CALF Scheme loans	332,223	177,642
Housing Finance Agency loans	1,270,516	668,870
	<b>8,530,868</b>	<b>6,935,504</b>

Loans under Capital Assistance Schemes are received by Simon Community (Galway) from Galway City Council, by way of mortgage, with repayable periods for each funding agreement ranging from 20 to 30 years. Galway City Council has a charge over Simon Community (Galway) properties as security for the finance provided. Under the terms of the mortgage, Simon Community (Galway) is relieved of monthly capital and interest payments so long as in compliance with specific conditions set out in the relevant mortgage agreement, primarily with respect to the use and upkeep of the related properties. Under the terms of the Capital Assistance Schemes, the amounts repayable to the local authority as at the balance sheet date of €6,434,276 (2020: €5,926,054) represent the aggregate finance received to date as reduced by the cumulative repayments relieved to date of €3,852,909 (2020: €3,584,394).

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**Notes to the financial statements**

The loans are repayable in the following periods:

	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
Within one year	469,743	414,451
Between one and two years	469,743	414,451
Between two and five years	1,409,229	1,243,353
After five years	6,651,896	5,277,700
	8,530,868	6,935,504
	9,000,611	7,349,955

**17 Deferred income**

	<b>2021</b>	<b>2020</b>
	<b>€</b>	<b>€</b>
At 1 <sup>st</sup> January	69,124	123,354
Community Employment grant advance utilised in current year	(50,863)	(89,701)
Community Employment grant advance for following year	40,863	50,863
Local Authority Funding (utilised in year)/received for following year	-	-
Léargas funding (utilised in year)/received for following year	-	(33,653)
St. Vincent De Paul Funding advanced	(18,261)	-
St. Vincent De Paul Funding for following year	9,165	18,261
At 31 <sup>st</sup> December	50,028	69,124
Split of deferred income:		
Amounts falling due within one year	50,028	69,124
Amounts falling due after more than one year	-	-
	50,028	69,124

**18 Capital reserves**

Capital reserves are represented by an amount of €9,368 being the excess of assets over liabilities transferred to the company by the directors of Simon Community (Galway) on commencement of operations on the 12<sup>th</sup> January 1989. In 2016, it was decided that capital reserves could be transferred to accumulated restricted reserve.

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**Notes to the financial statements**

**19 Reconciliation of movements in accumulated funds**

	Balance at start of year	Incoming resources	Resources expended	CAS Loan repayments relieved	Transfers	Balance at end of year
Funds description	€	€	€	€	€	€
<b>Restricted income</b>						
Health Services Executive	433,096	3,088,281	(2,649,842)	-	-	871,535
Galway City Council	-	1,207,263	(1,207,263)	-	-	-
Galway County Council	-	67,004	(67,004)	-	-	-
Donegal County Council	-	10,716	(10,716)	-	-	-
Health Services Executive – Drugs Task Force	-	56,320	(56,320)	-	-	-
Túsla	-	60,000	(60,000)	-	-	-
Léargas	-	26,636	(26,636)	-	-	-
Department of Social Protection – Community Employment	-	299,771	(299,771)	-	-	-
-	-	-	-	-	-	-
St. Vincent de Paul	-	9,096	(9,096)	-	-	-
-	-	-	-	-	-	-
HSE – National Lottery Grant (Motor Vehicle)	5,500	-	-	-	-	5,500
HSE – Western Drugs & Alcohol Task Force (Fishing Project)	-	1,100	(1,100)	-	-	-
Galway City Council Grant for Social Inclusion	222	-	(222)	-	-	-
Galway City Council Grant for Community Enhancement	4,000	4,000	(8,000)	-	-	-
Galway City Council Grant for Information Technology	(750)	-	1,500	-	-	750
Galway City Council Grant for Small Business Assistance	-	16,000	(16,000)	-	-	-
Galway City Council Grant for Social Enterprise Capital	-	1,430	-	-	-	1,430
Galway City Council Grant for Sports Partnership	-	1,600	-	-	-	1,600
Galway City Council Grant for Community Enhancement	-	585	(838)	-	-	(253)
Galway County Council Grant for Support during Covid Pandemic	-	5,000	(1,028)	-	-	3,972
Tusla – To fund Youth Participation	1,500	-	(1,500)	-	-	-
Erasmus	10,074	436	(2,600)	-	-	7,910
Community Foundations of Ireland - Adapt & Respond	-	20,000	(1,476)	-	-	18,524
Community Foundations of Ireland - Demand for Digital	-	19,873	-	-	-	19,873
Missionaries of the Sacred Heart	-	30,000	(13,500)	-	-	16,500
Cisco	-	682	(682)	-	-	-
<u>Other restricted donations (including fundraising)</u>						



**SIMON COMMUNITY (GALWAY)**  
**(Not having a share capital and limited by guarantee)**

**Notes to the financial statements**

**Reconciliation of movements in accumulated funds (Continued)**

	Balance at start of year	Incoming resources	Resources expended	CAS Loan repayments relieved	Transfers	Balance at end of year
St. Anthony's and Claddagh Credit Union Grant	5,000	-	-	-	-	5,000
Restricted Sleep Out Fund BRC and County	90,158	10,000	(70,158)	-	-	30,000
Essential Funds	12,370	44,038	(28,661)	-	-	27,747
Essential Funds – County	20,000	10,000	(9,646)	-	-	20,354
Client Involvement Strategy	4,433	-	(2,906)	-	-	1,527
OT and Client Health and Wellbeing Fund	22,454	5,000	(21,946)	-	-	5,508
Reddington Grant	1,718	2,750	(1,718)	-	-	2,750
Medtronic Corporate Grant	1,761	-	(1,761)	-	-	-
100 Men Who Give a Damn	6,750	-	-	-	-	6,750
Miscellaneous Restricted Donations		8,544	(5,163)	-	-	3,381
Restricted Bequests		122,327	(110)			122,217
Capital grants received in prior years	52,619	-	(2,559)	-	-	50,060
Capital reserves	9,368	-	-	-	-	9,368
<b>Total restricted funds</b>	<b>680,272</b>	<b>5,128,452</b>	<b>(4,576,722)</b>	-	-	<b>1,232,003</b>
Unrestricted reserves	1,573,387	2,037,477	(1,847,529)	-	(104,531)	1,658,803
Designated property maintenance	712,699	-	-	-	104,531	817,230
Designated strategic development	251,819	-	-	-	-	251,819
Capital Assistance Scheme loan payments waived	3,584,394	-	-	268,515	-	3,852,909
<b>Accumulated funds</b>	<b>6,802,571</b>	<b>7,165,929</b>	<b>6,424,251</b>	<b>268,515</b>	-	<b>7,812,764</b>

**Notes to the financial statements**

**20 Analysis of net assets between funds**

	Unrestricted funds	Restricted funds	Designated funds	CAS Loan payments relieved	Total funds 2021
	€	€	€	€	€
Tangible assets	3,366,957	-	-	10,017,184	13,384,141
Current assets	2,494,791	1,232,003	251,819	-	3,978,613
Creditors falling due within one year	(686,807)	-	-	(332,315)	(1,019,122)
Creditors due after more than one year	(2,428,908)	-	-	(6,101,960)	(8,530,868)
<b>Net assets at 31<sup>st</sup> December 2021</b>	<b>2,746,033</b>	<b>1,232,003</b>	<b>251,819</b>	<b>3,582,909</b>	<b>7,812,764</b>

**21 Reconciliation of net income to net cash flow from charitable activities**

	2021 €	2020 €
Income for the period (as per the Statement of Financial Activities)		
Net income	1,013,192	548,003
Adjust for:		
Capital Assistance Scheme loan repayments relieved	(268,515)	(331,770)
Depreciation charges	227,532	204,297
Loss/(Profit) on disposal of tangible assets	-	(2,500)
Decrease/(increase) in debtors	57,577	(277,175)
Increase/(decrease) in deferred income	(19,096)	(54,230)
Increase/(decrease) in creditors	(52,900)	92,500
Bank interest received	(1,428)	(2,920)
Interest payable	59,821	27,038
<b>Net cash provided by charitable activities</b>	<b>1,016,183</b>	<b>203,243</b>

**22 Analysis of cash and cash equivalents**

	At 1 <sup>st</sup> January 2021 €	Cash flow €	At 31 <sup>st</sup> December 2021 €
Cash at bank and in hand	994,151	665,068	1,659,219
Notice Deposits	2,151,802	(324,182)	1,827,620
<b>Net funds/(debt)</b>	<b>3,145,953</b>	<b>340,886</b>	<b>3,486,839</b>

**23 Capital commitments**

The company has capital commitments totalling €1,473,767 relating to 12 residential properties and refurbishment of 1 commercial leased property. These properties will be financed from a combination of loans under the Capital Assistance Scheme, Capital Asset Lease Finance Scheme and Clann Credo (Note 16).

**24 Contingent liabilities**

The company did not have any contingent liabilities at the year end.

**25 Provisions Available for Small Entities**

In common with many other businesses of our size and nature, we use our auditors to assist with preparation of the financial statements.

**Notes to the financial statements**

**26 Limited liability**

The company is limited by guarantee and does not have a share capital. Each member's liability in the event of winding up will not exceed €2.

**27 Post Balance Sheet events**

Apart from our response to the Covid-19 virus as detailed on pages 5, 6 & 7, there have been no significant events affecting the charity since the year end.

**28 Related party transactions**

There were no related party transactions during the year.

**29 Tax clearance**

Simon Community (Galway) has an up to date tax clearance certificate as at the date of approval of the financial statements.

**30 Approval of financial statements**

The accounts were approved by the board of directors on 30<sup>th</sup> May 2022.